

12 January 2021

To: All Johor Port's users

Dear Sirs / Madams,

JOHOR PORT BERHAD OPERATES AS USUAL DURING 2021 MOVEMENT CONTROL ORDER (MCO)

Following the 11th January 2021 announcement by YAB Prime Minister of Malaysia on the imposition of a Movement Control Order (MCO) in the states of Penang, Selangor, Federal Territory (Kuala Lumpur, Putrajaya and Labuan), Melaka, Johor & Sabah effective from 13th until 26th January 2021 in order to curb the rising spread of the COVID-19 virus in Malaysia, we would like to update you on our operational arrangement.

As part of the nation's essential services, Johor Port Berhad (JPB) will continue to operate during this MCO period. It is business as usual at Johor Port, Pasir Gudang and the Terminals in Johor Port will continue to be operating at its optimal productivity, with trucking and Depot activities remaining unaffected. Our working hours during the MCO period remain from 9:00am - 5:30pm, Mondays to Fridays, while our Terminals will be operating 24/7 as usual.

Please be assured that you can continue to contact our Offices via your usual channels for your business needs and JPB personnel will remain contactable via mobile phones, email or WhatsApp during this MCO period.

We will continue to impose certain Safety Precautionary Measures as a means of containing the spread of COVID-19 i.e.

1. Restriction on all visitors from entering the Port except on urgent matters deemed critical for the Port's operations;
2. Mandatory temperature checks on all staffs, tenants, contractors, agents and lessee entering the Port premises;
3. Mandatory usage of face mask when entering the Port. In the event of any non-compliance, the respective entry permit will be confiscated and withheld for a period of 24 hours and the affected personnel will be instructed to leave the Port's premise immediately;
4. All tenants, contractors, agents and lessee shall observe physical distancing of one (1) meter in all areas including the office lobby, smoking areas, Operation rest areas etc.;
5. No Events / Social Gatherings will be permitted to be carried out in Johor Port during the Movement Control Order (MCO); and
6. No dine-in will be allowed at the Port's canteens and café. All eateries within Johor Port's premises will however be allowed to serve food for take away only.

While we acknowledge that the above measures may pose certain inconveniences and longer waiting time for Port users entering the Port, Johor Port Berhad remains fully committed to comply with any regulatory requirements and policies aimed at curbing the spread of the COVID-19 virus.

We will continue to keep you informed of any changes to the current situation and will extend all necessary assistance for your business.

Thank you

The Management of Johor Port Berhad