

Reference No.: JPB/131/1/3 EC 02-25

Date: 30 April 2025

To All Valued Customers and Port Users,

Dear Sir/Madam,

Empowering Access: Launch of JPBi General Inquiry Application (GIA)

We are pleased to announce the official launch of the **JPBi General Inquiry Application (GIA)**, a significant milestone in Johor Port Berhad's ongoing digital transformation. This initiative underscores our commitment to delivering modern, flexible, and scalable platforms that enhance the experience of our stakeholders.

The GIA application is designed to provide a seamless and responsive user experience across both desktop and mobile platforms. Users can conveniently access the application via any modern web browser, as well as through dedicated mobile applications available for Android and iOS devices. This ensures flexibility and ease of access at any time and from any location.

Through the GIA application, port users can efficiently retrieve general information related to **container details, Bill of Lading (BL) details, and vessel schedules**. In line with our commitment to continuous digital development, we will progressively enhance the application's features and capabilities to better support your operational needs.

To assist you in getting started, a **User Guide** is attached to this announcement.

The **official rollout** of the JPBi General Inquiry Application (GIA) will take place on **2 May 2025**.

For further assistance or inquiries regarding the application, please contact our ICT Helpdesk at 07-2535888 ext. 314 or email helpdesk@johorport.com.my.

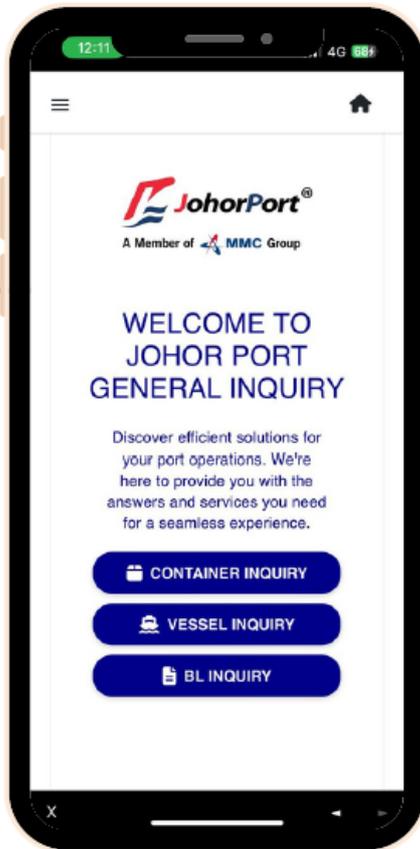
We look forward to your support and participation in embracing this new digital platform.

Best regards,



Omar Othman
Head,
Information & Communication Technology Department
Johor Port Berhad

APPENDIX A – USER GUIDELINE



How to use JPBi Inquiry

USER MANUAL GUIDE (Web-based & Mobile App)

Visit our website

jodc.johorport.com.my



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Click on a title to navigate to
the corresponding page



Visit our website
jodc.johorport.com.my

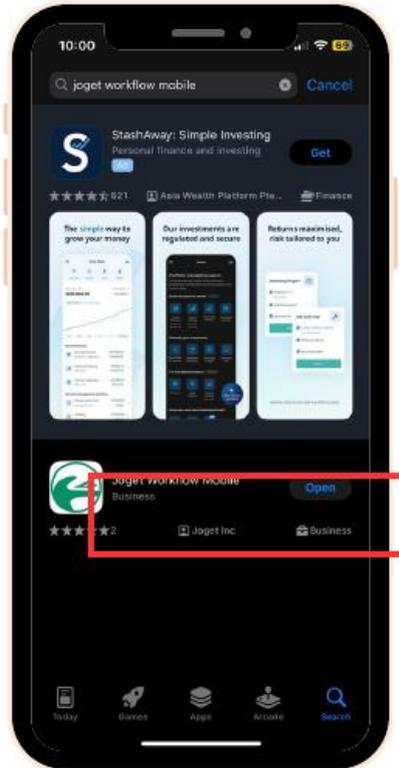
Content

1.0 Login



Visit our website
jodc.johorport.com.my

Install 'Joget Workflow Mobile' (Apps)



Visit our website
jodc.johorport.com.my

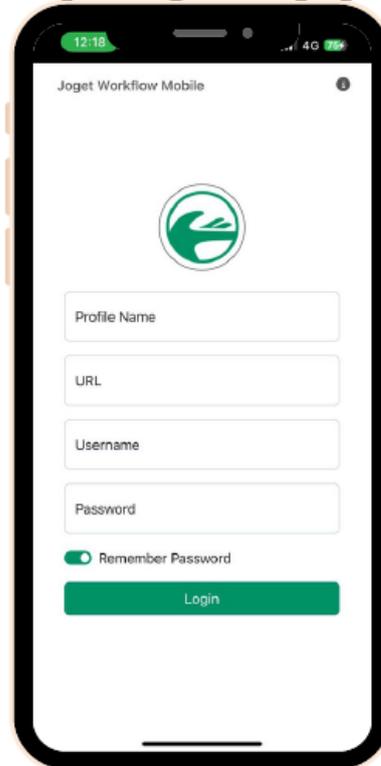
1

How to use JPBi Inquiry (Apps)

Enter your profile name, URL, username and password to log in

Profile Name: Staff Name
URL: jodc.johorport.com.my
Username: user
Password: user

No login is required to access the website.



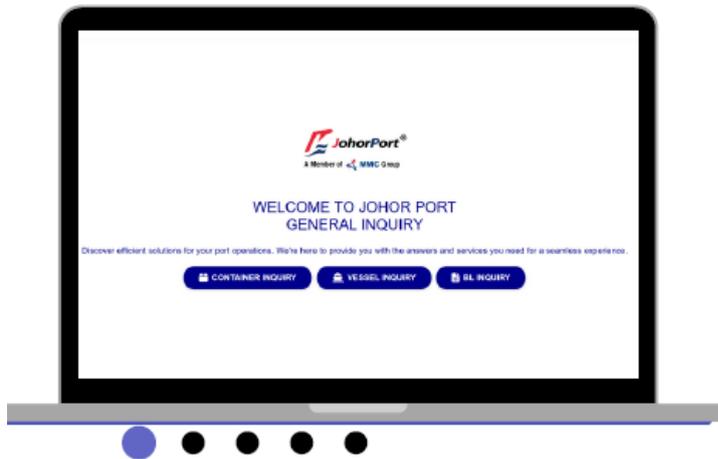
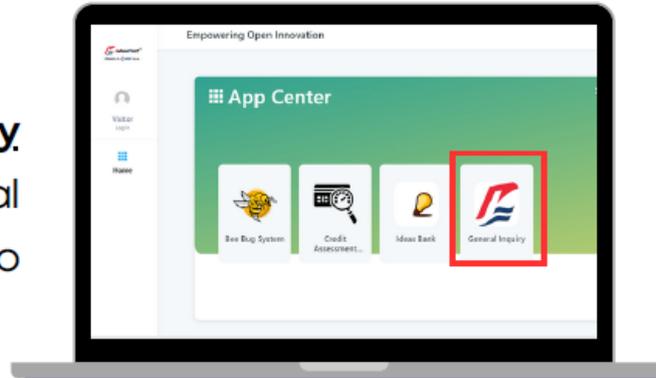
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2

How to use JPBi Inquiry (Website)

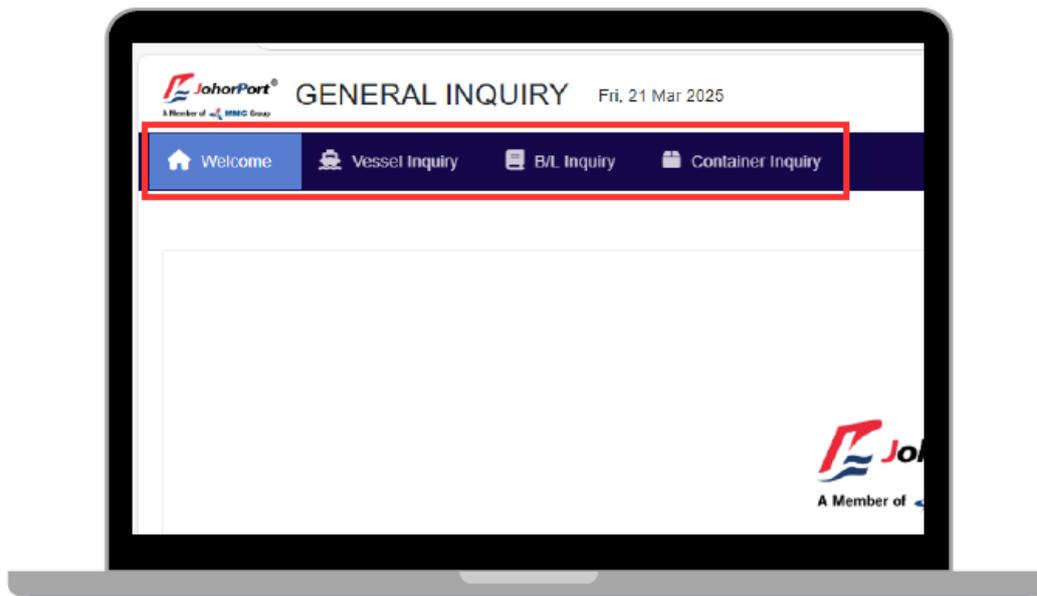
1. No login is required.
2. Visit jodc.johorport.com.my and click on "General Inquiry" to be directed to the homepage.



Visit our website
jodc.johorport.com.my

You may select
your desired action
from the sidebar

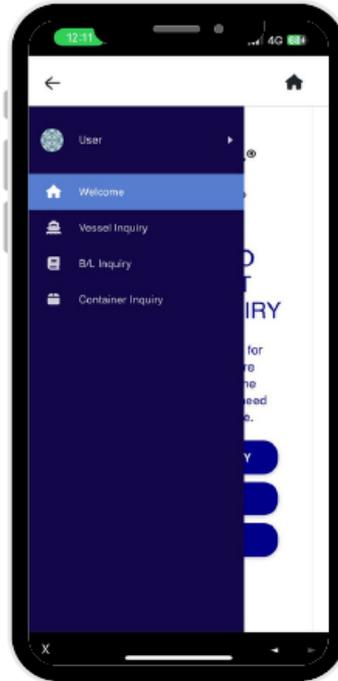
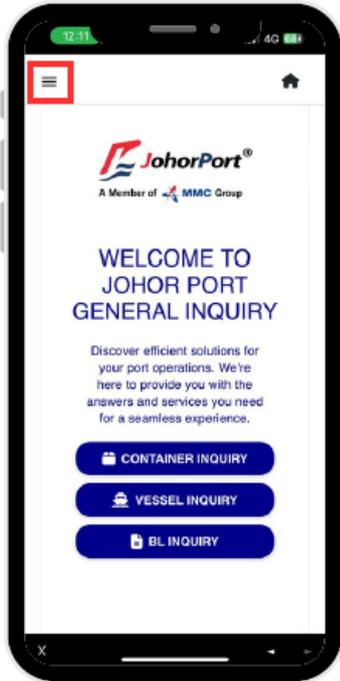
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If you are using smart phone,
you may open and close the
sidebar by clicking the  icon

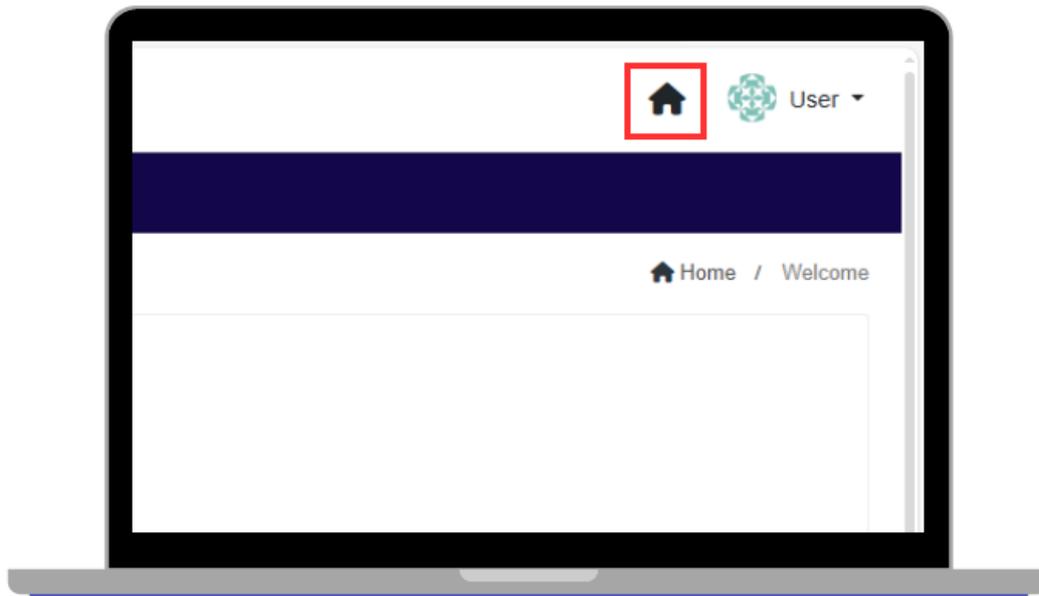
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Click the  icon to return to the homepage

5



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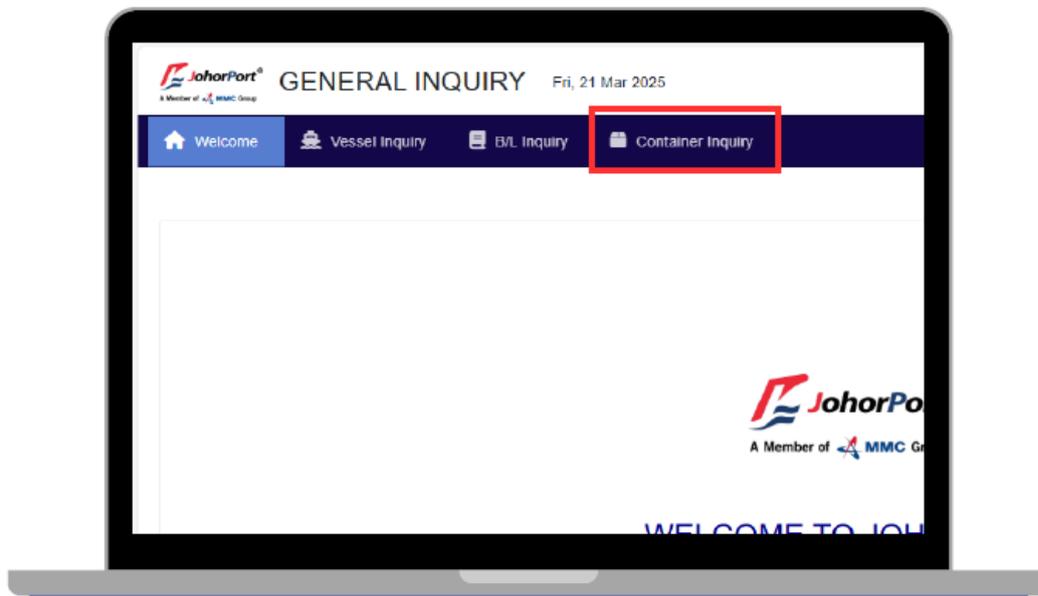
2.0 Container Inquiry



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Click 'Container Inquiry' in the sidebar

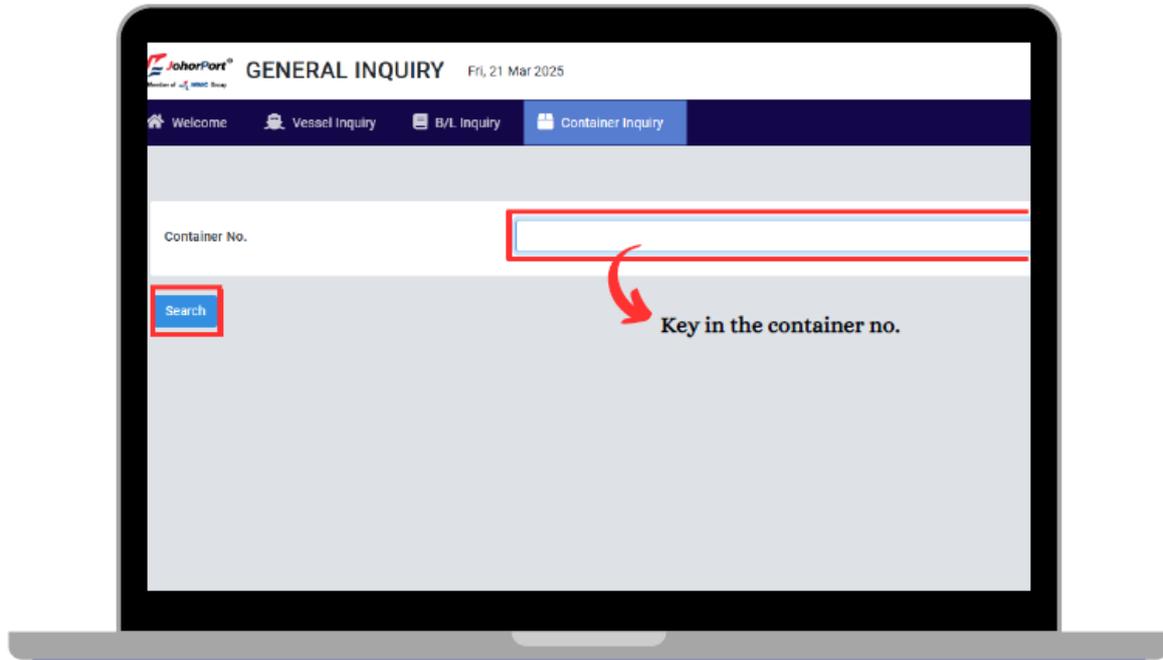
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User may filter container by search the container number

2



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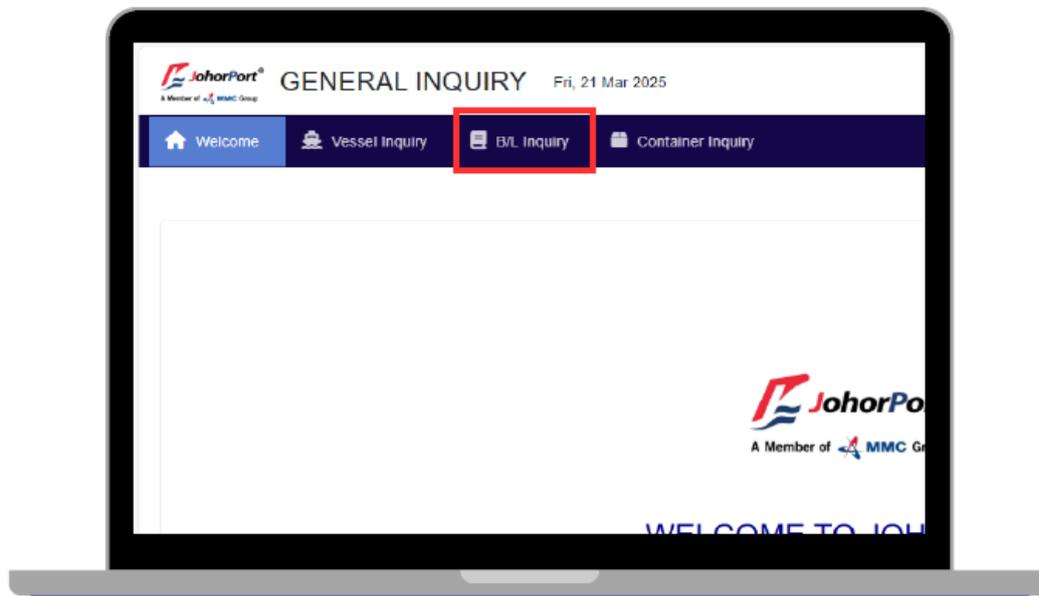
3.0 B/L Inquiry



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Click 'B/L Inquiry' in
the sidebar

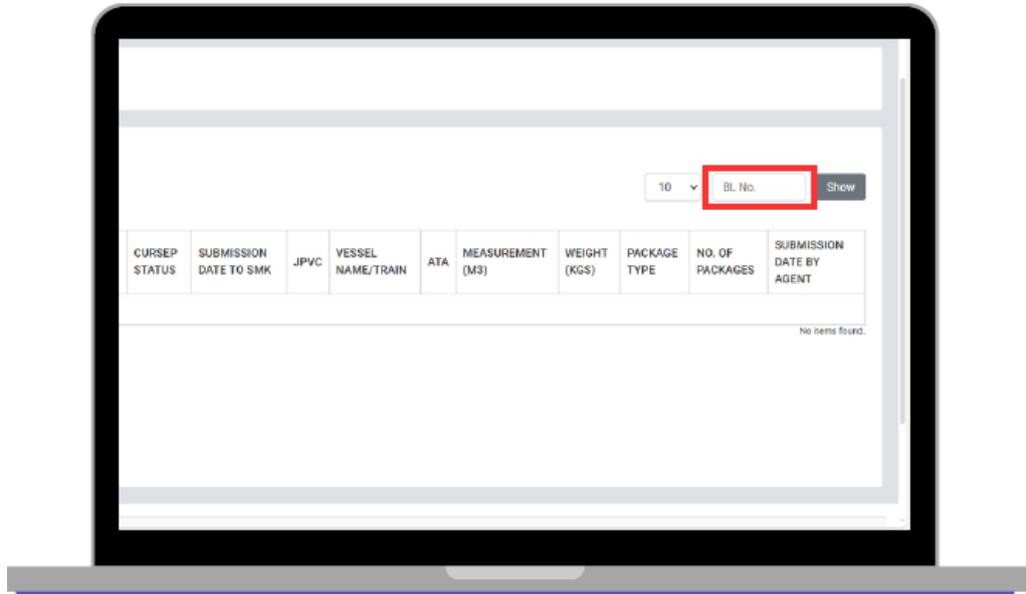
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User may filter B/L inquiry by search the B/L number.

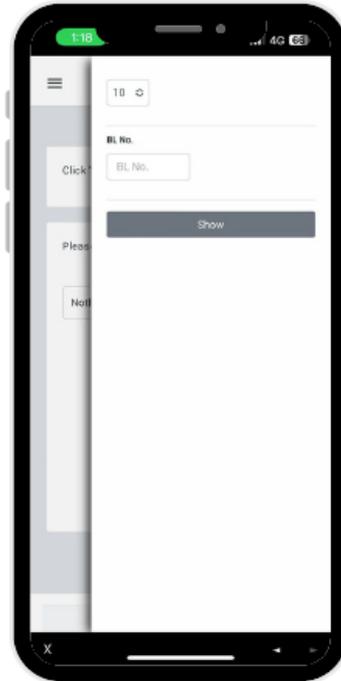
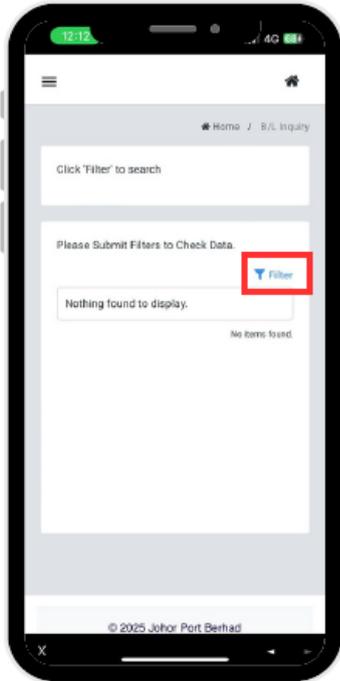
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If you are using smart phone,
you can click  icon to filter.

3



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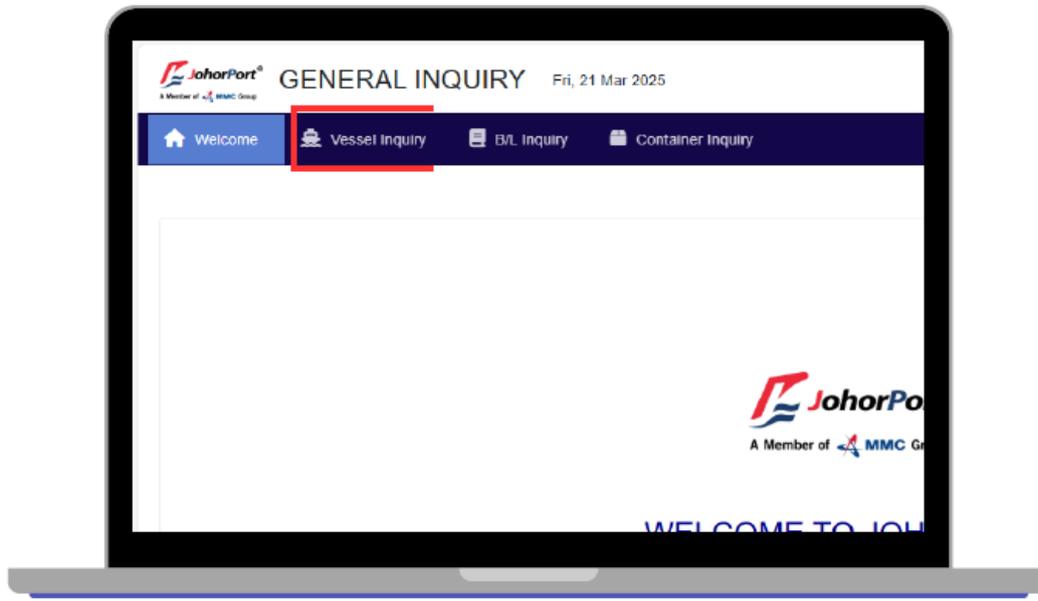
4.0 Vessel Inquiry



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Click 'Vessel Inquiry' in
the sidebar

1



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You may view all necessary information as image below

2

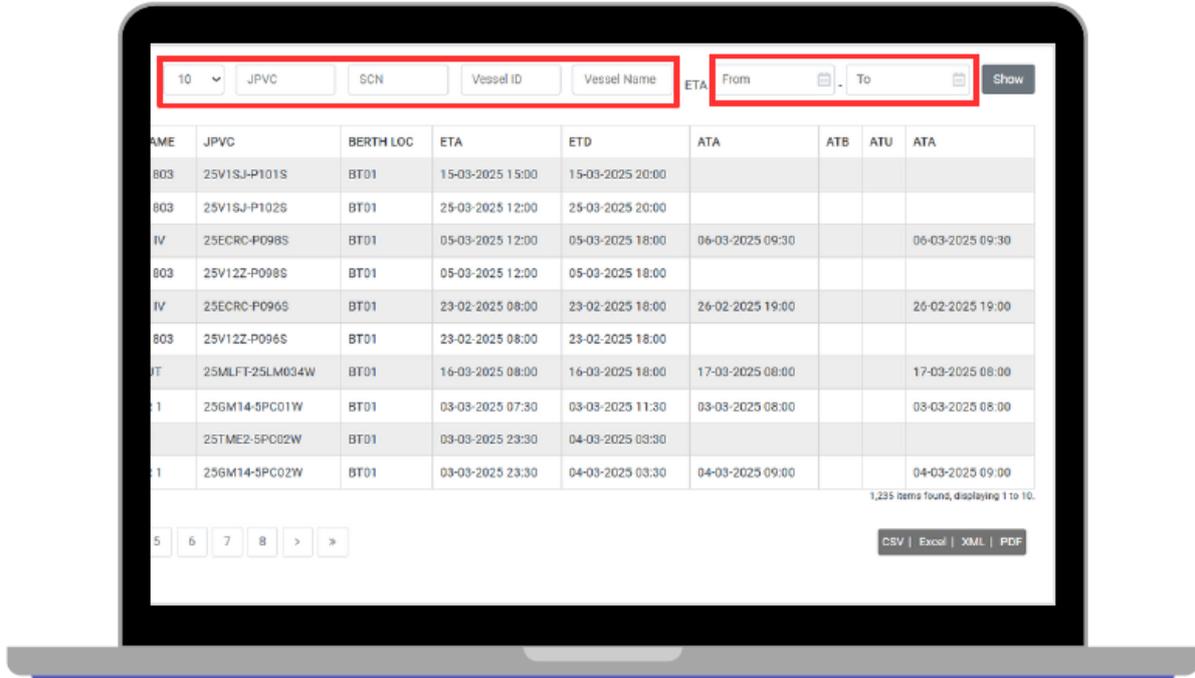
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V1SJ	2536WD	VICTORY 1803	25V1SJ-F101S	BT01	15-03-2025 15:00	15-03-2025 20:00	
V1SJ	2539RF	VICTORY 1803	25V1SJ-F102S	BT01	25-03-2025 12:00	25-03-2025 20:00	
ECRC	22507H	MEGANTA IV	25ECRC-P098S	BT01	05-03-2025 12:00	05-03-2025 18:00	06-03-2025 09:30
V1ZZ	22507J	VICTORY 1803	25V1ZZ-P098S	BT01	05-03-2025 12:00	05-03-2025 18:00	
ECRC	250LRA	MEGANTA IV	25ECRC-P096S	BT01	23-02-2025 08:00	23-02-2025 18:00	26-02-2025 19:00
V1ZZ	250LSA	VICTORY 1803	25V1ZZ-P096S	BT01	23-02-2025 08:00	23-02-2025 18:00	
MLFT	025G8B	MITT LUMUT	25MLFT-25LM034W	BT01	16-03-2025 08:00	16-03-2025 18:00	17-03-2025 08:00
GM14	225075	GU MELOR 1	25GM14-SP001W	BT01	03-03-2025 07:30	03-03-2025 11:30	03-03-2025 08:00
TME2	225076	TB MELOR	25TME2-SP002W	BT01	03-03-2025 23:30	04-03-2025 03:30	
GM14	225077	GU MELOR 1	25GM14-SP002W	BT01	03-03-2025 23:30	04-03-2025 03:30	04-03-2025 09:00



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To find specific details quickly, you may filter the information using the following criteria

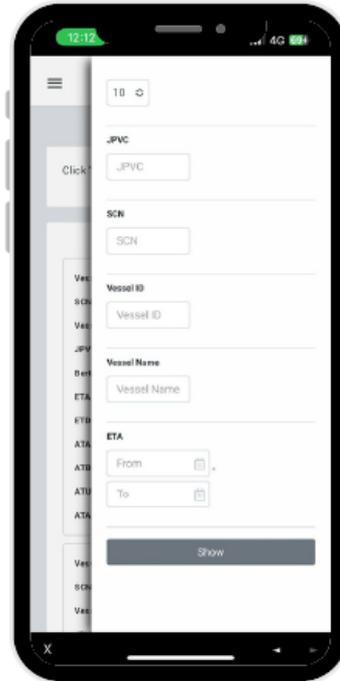
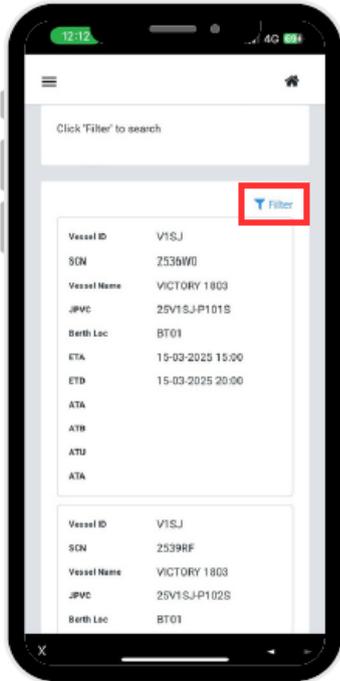
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If you are using smart phone,
you can click  icon to filter.

4



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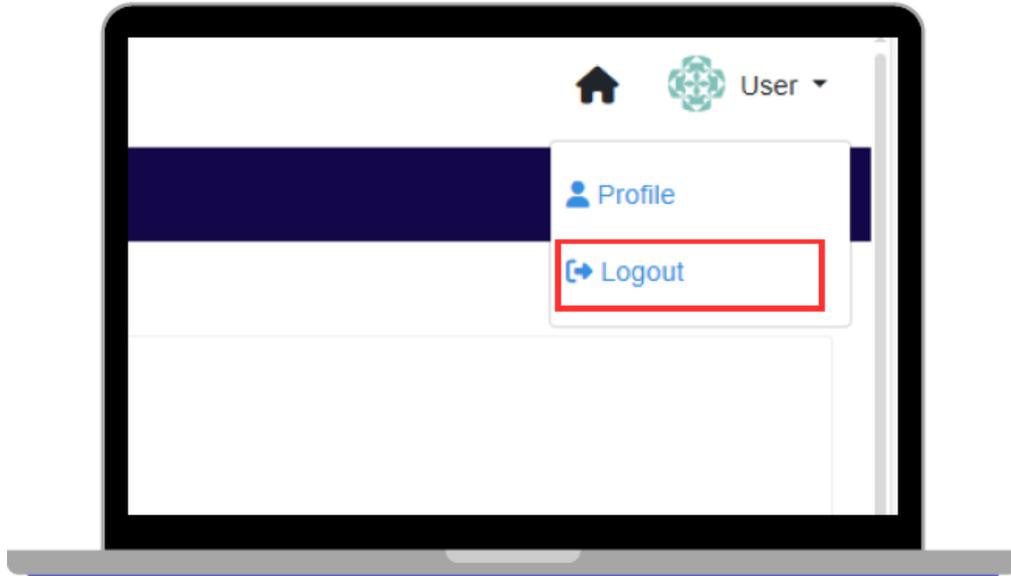
5.0 Logout



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Click 'Logout' in the sidebar

1



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6.0 Support

**If you encounter any errors, please
contact Helpdesk:**

072535888 EXT 314



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