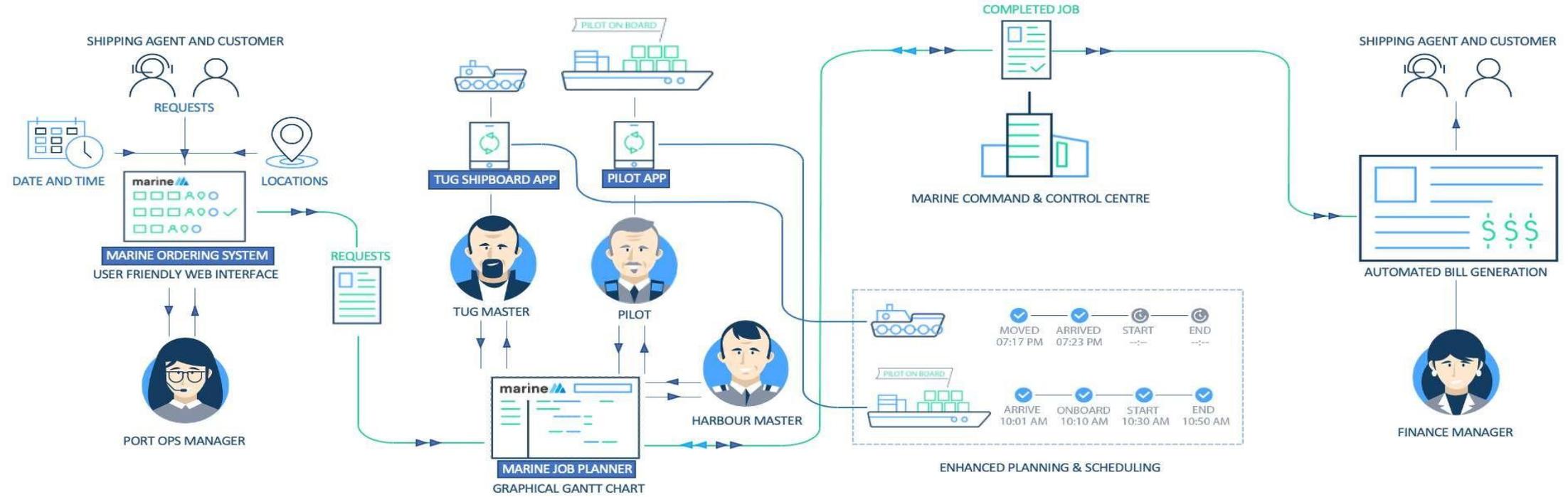


QUICK GUIDE FOR AGENTS

MARINEM – JOHOR PORT

How MarineM Platform Works?

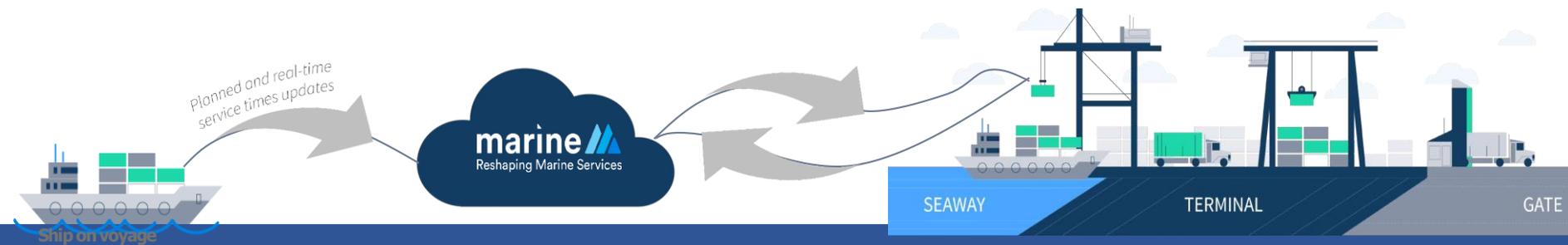
Marine Ordering Online	Marine Job Planning	Real-time Marine Job Updates	Marine Billing
<p>1. Shipping Agent and Customer submit service request (for berth, pilot, tugboat, launch) via the MarineM portal.</p>	<p>2. Harbour Master (or team) approves the service request, which is then sent to the Marine Job Planner.</p>	<p>4. Pilot and Tug Master updates in real-time key timings of the job stages via their respective Pilot App and Tug Shipboard App.</p>	<p>6. Marine Job Planner sends completed job details to the Marine Billing System.</p>
	<p>3. Marine Job Planner auto schedules and assigns resources</p>	<p>5. Updates are sent in real-time back to Marine</p>	<p>7. Marine Billing System auto generates bills. Shipping Agent</p>



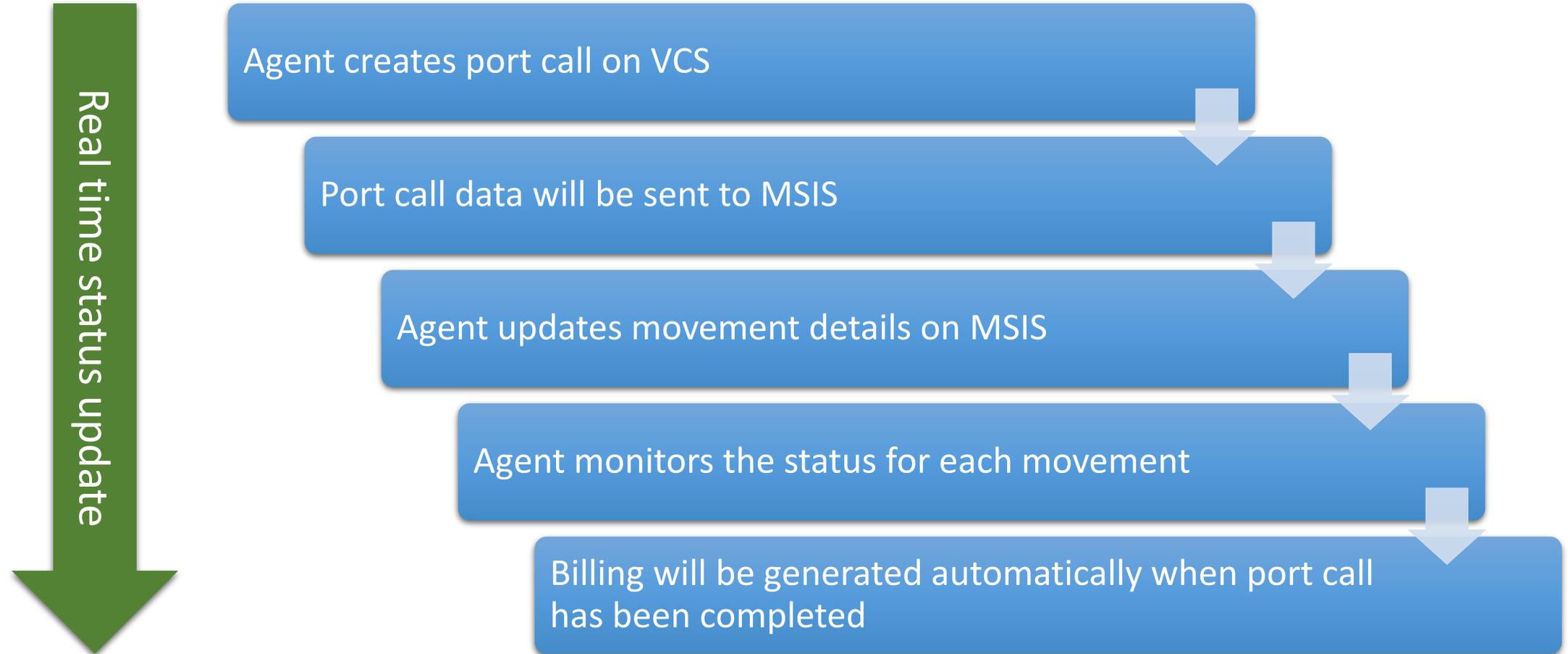
Benefits of MarineM Platform

To Achieve a Sustainable Marine Operations Management

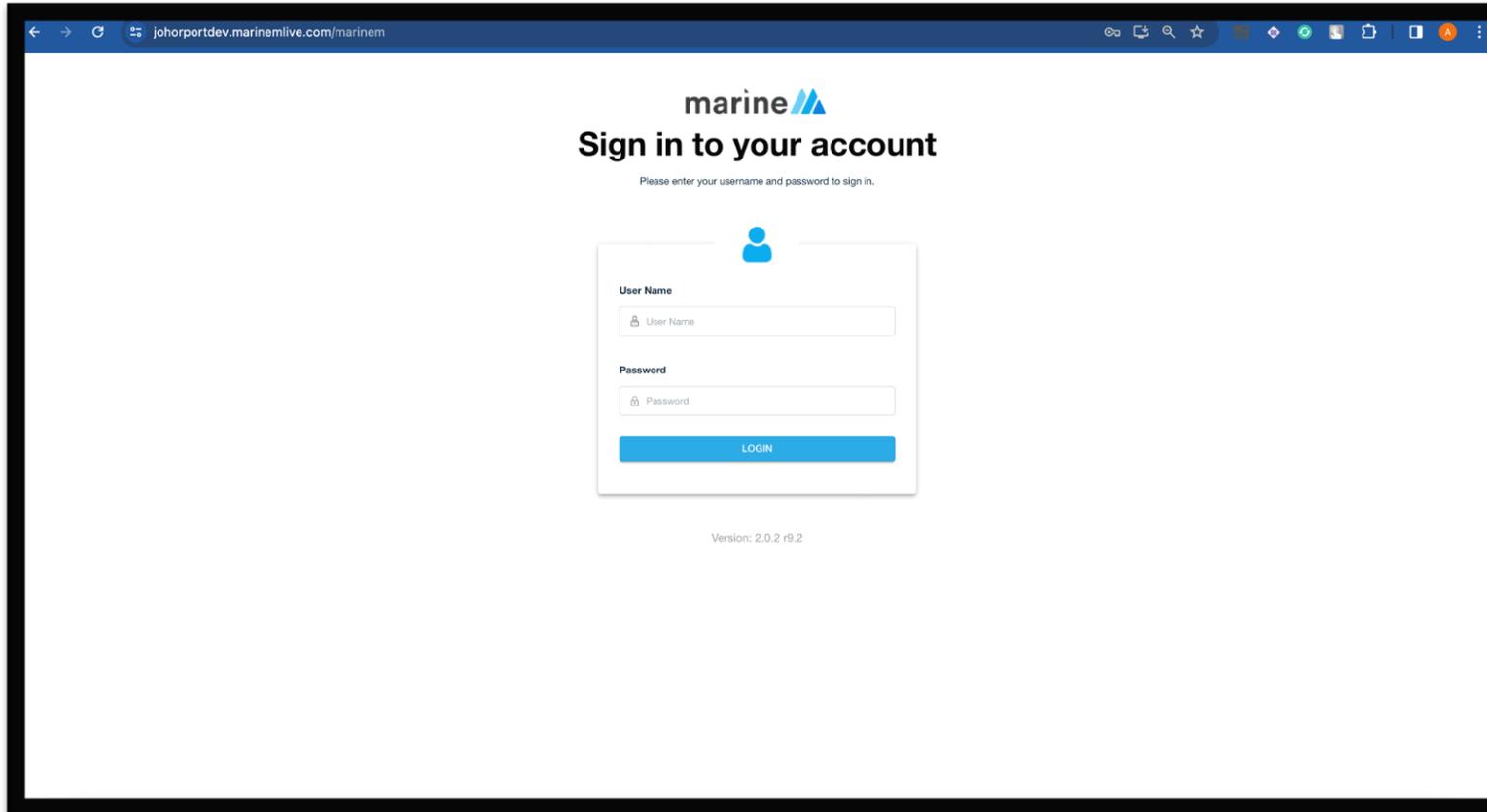
-  **Real Time Service Information** ✓ Consolidate operations data in real time.
-  **Digitised Maritime Processes** ✓ Monitor real-time operation metrics and updates.
-  **Boost Customer Satisfaction** ✓ Improved customer service with timely service responses.



CREATE ORDER – PROCESS OVERVIEW

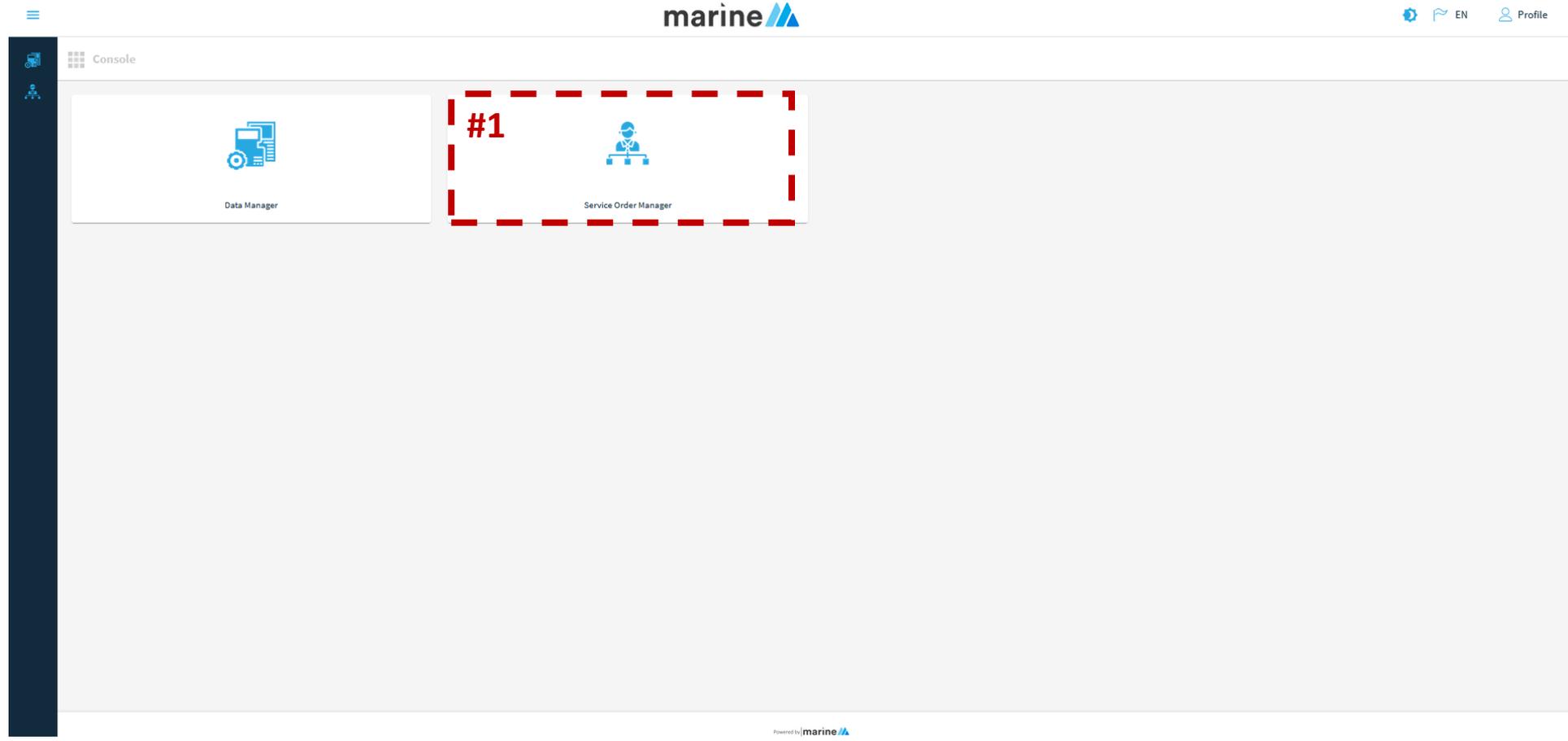


LOGIN – SINGLE SIGN ON



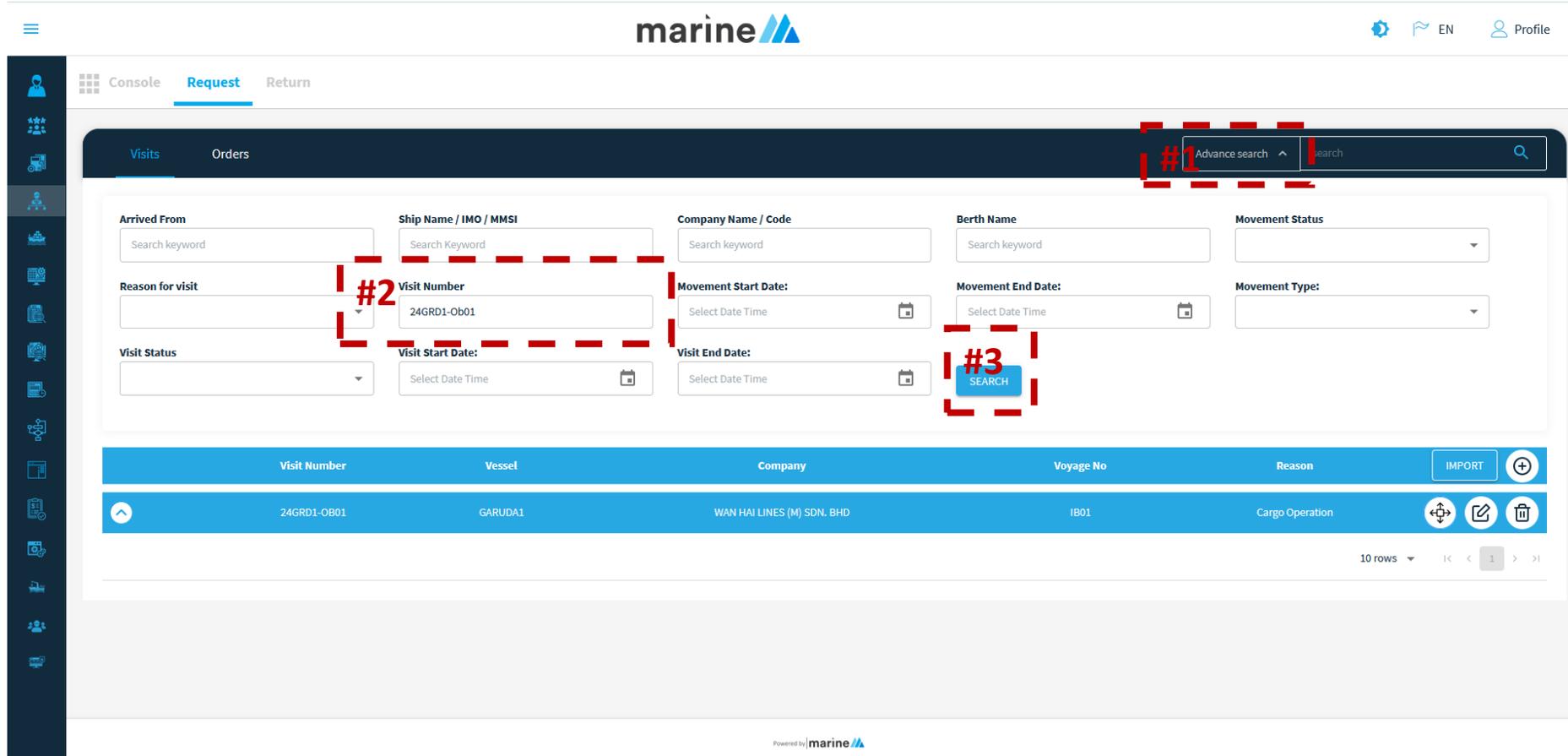
1. To create pilot/tug request, agent will login into JPB account then click on MarineM on the menu bar or open johorport.marinemlive.com/marinem and the above screen will be shown
2. Please login to MarineM using your JPB login id and password

UPDATE ORDER



1. Navigate to SERVICE ORDER MANAGER

SEARCH ORDER



marine

Console Request Return

Visits Orders

Advance search search

Arrived From Search keyword

Ship Name / IMO / MMSI Search Keyword

Company Name / Code Search keyword

Berth Name Search keyword

Movement Status

Reason for visit

Visit Number 24GRD1-Ob01

Movement Start Date Select Date Time

Movement End Date Select Date Time

Movement Type

Visit Status

Visit Start Date Select Date Time

Visit End Date Select Date Time

SEARCH

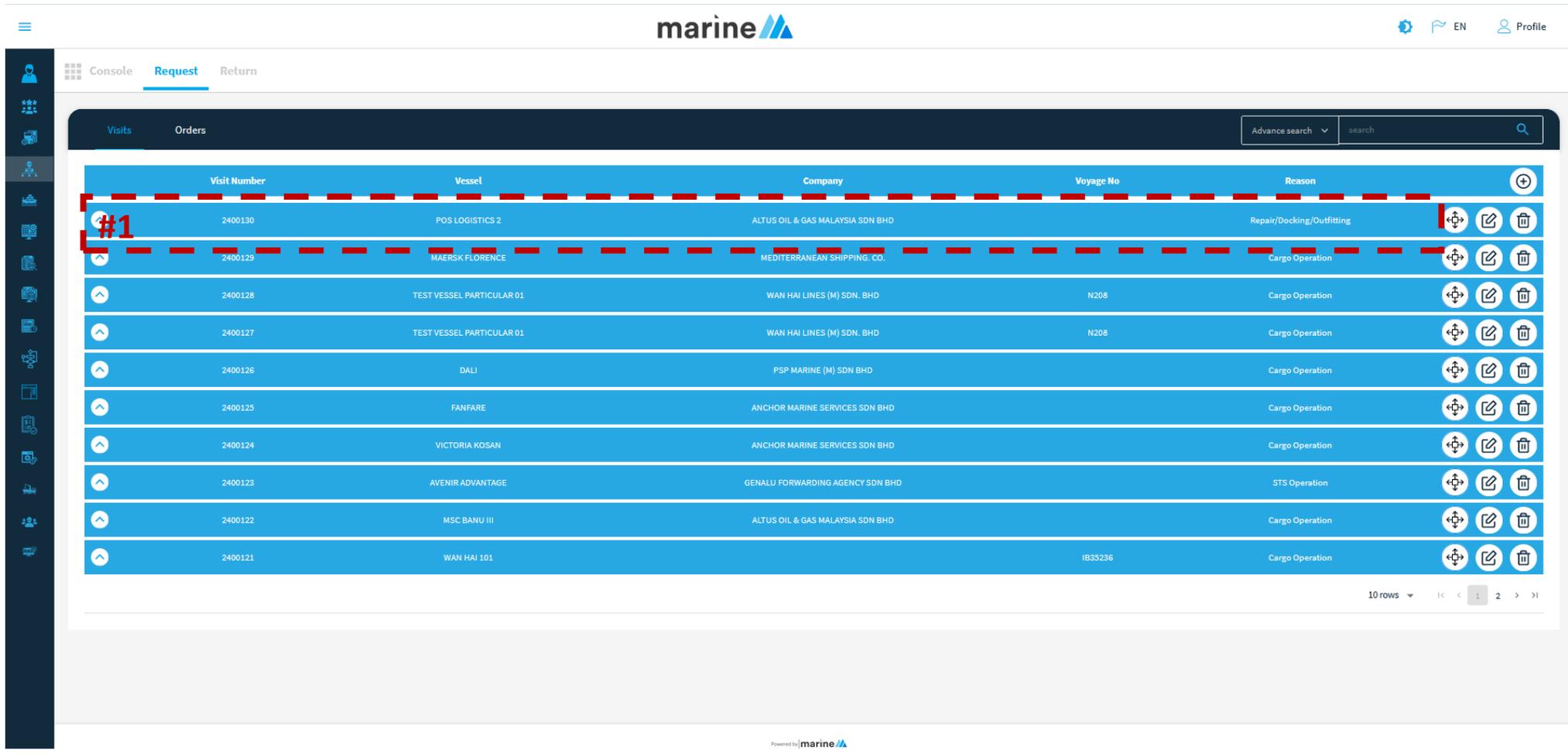
Visit Number	Vessel	Company	Voyage No	Reason	IMPORT
24GRD1-OB01	GARUDA1	WAN HAI LINES (M) SDN. BHD	IB01	Cargo Operation	

10 rows 1 < > >>

Powered by marine

1. Click **advance search**
2. Enter **JPVC number** to search for specific port call
3. Click on **SEARCH** button to apply search parameter

UPDATE ORDER

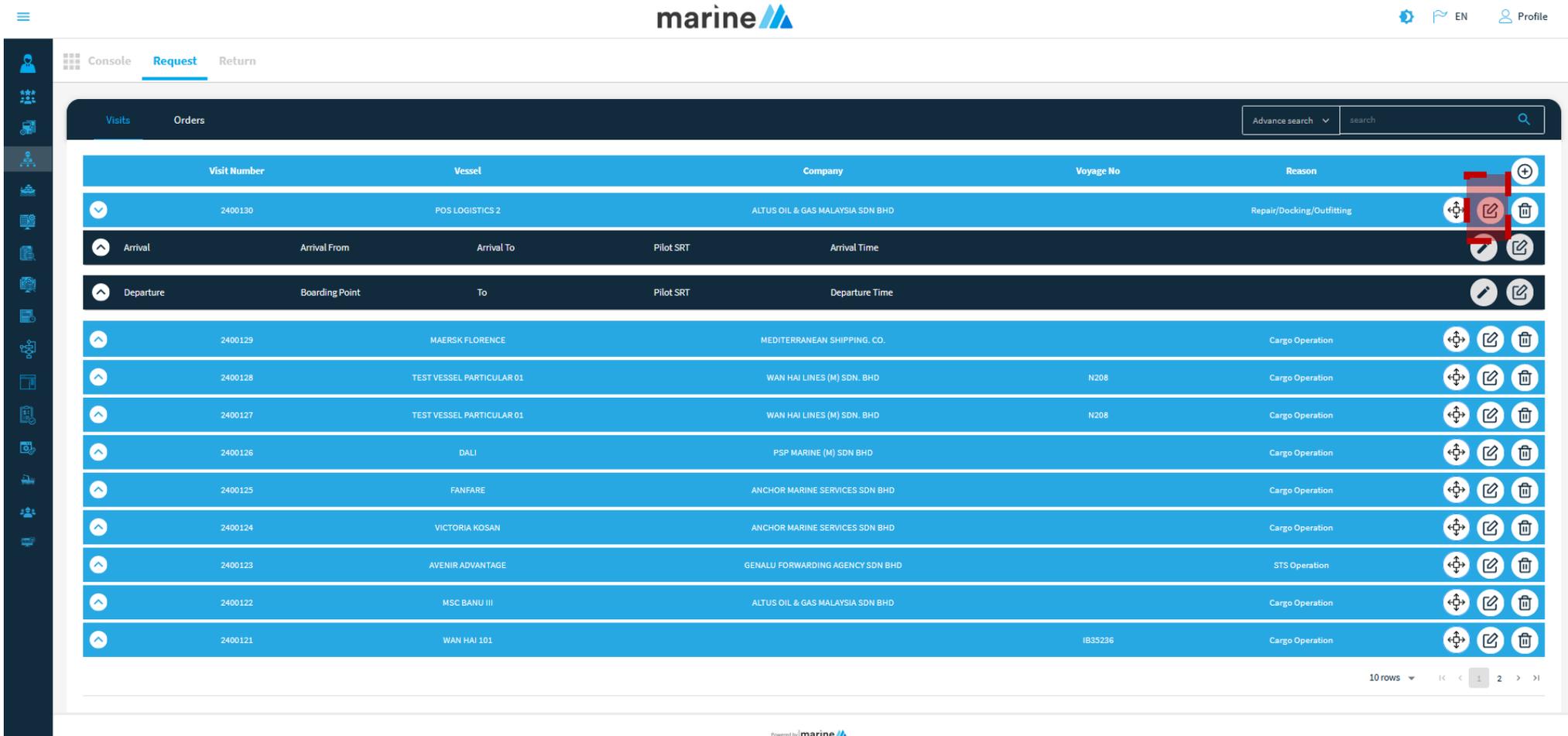


The screenshot shows the 'marine' system interface. At the top, there are navigation tabs for 'Console', 'Request', and 'Return'. Below this is a search bar with 'Advance search' and a search input field. The main content is a table with the following columns: Visit Number, Vessel, Company, Voyage No, Reason, and a set of action icons. The first row is highlighted with a red dashed box and a '#1' label. The table contains 11 rows of data.

Visit Number	Vessel	Company	Voyage No	Reason	Actions
2400130	POS LOGISTICS 2	ALTUS OIL & GAS MALAYSIA SDN BHD		Repair/Docking/Outfitting	[Icons]
2400129	MAERSK FLORENCE	MEDITERRANEAN SHIPPING CO.		Cargo Operation	[Icons]
2400128	TEST VESSEL PARTICULAR 01	WAN HAI LINES (M) SDN. BHD	N208	Cargo Operation	[Icons]
2400127	TEST VESSEL PARTICULAR 01	WAN HAI LINES (M) SDN. BHD	N208	Cargo Operation	[Icons]
2400126	DALI	PSP MARINE (M) SDN BHD		Cargo Operation	[Icons]
2400125	FANFARE	ANCHOR MARINE SERVICES SDN BHD		Cargo Operation	[Icons]
2400124	VICTORIA KOSAN	ANCHOR MARINE SERVICES SDN BHD		Cargo Operation	[Icons]
2400123	AVENIR ADVANTAGE	GENALU FORWARDING AGENCY SDN BHD		STS Operation	[Icons]
2400122	MSC BANU III	ALTUS OIL & GAS MALAYSIA SDN BHD		Cargo Operation	[Icons]
2400121	WAN HAI 101		IB35236	Cargo Operation	[Icons]

1. Click on the visit to show movements list

UPDATE ORDER - ARRIVAL

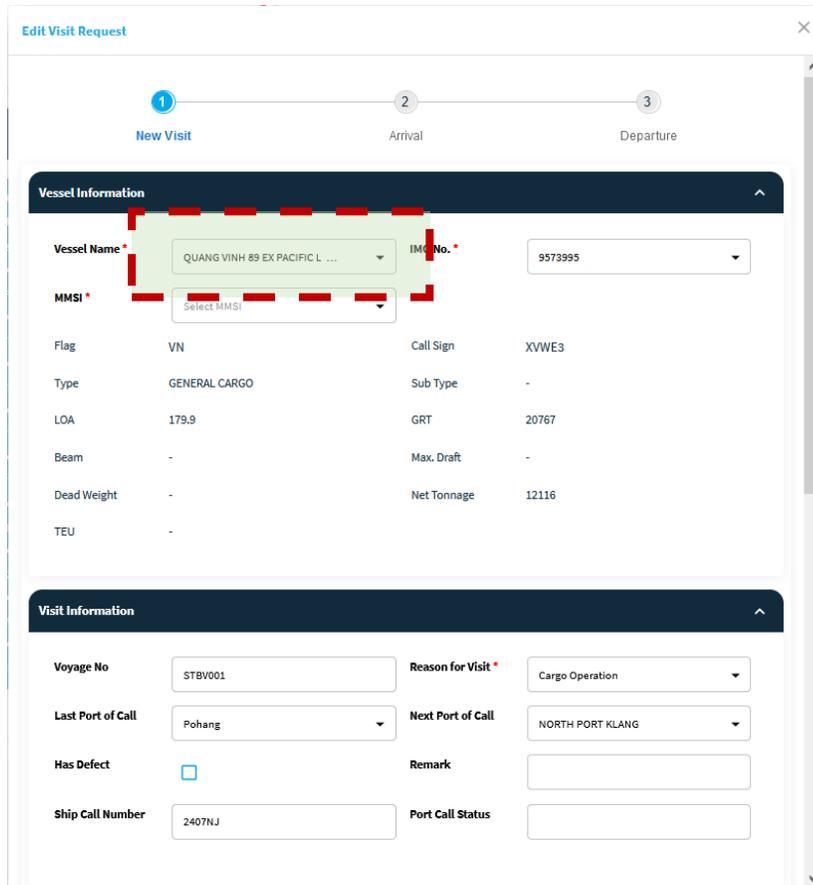


The screenshot shows the 'marine' system interface. At the top, there is a navigation bar with 'Console', 'Request', and 'Return' tabs. Below this, there are tabs for 'Visits' and 'Orders'. A search bar is located on the right side of the 'Orders' tab. The main content area displays a table of vessel orders. The first row is highlighted in blue and has a red box around the 'EDIT' button (represented by a pencil icon). The table has columns for 'Visit Number', 'Vessel', 'Company', 'Voyage No', and 'Reason'. Below the table, there are two summary rows: 'Arrival' and 'Departure'. The table contains 11 rows of data. At the bottom right of the table, there is a pagination control showing '10 rows' and page numbers '1' and '2'.

Visit Number	Vessel	Company	Voyage No	Reason
2400130	POS LOGISTICS 2	ALTUS OIL & GAS MALAYSIA SDN BHD		Repair/Docking/Outfitting
Arrival				
Arrival From	Arrival To	Pilot SRT	Arrival Time	
Departure				
Boarding Point	To	Pilot SRT	Departure Time	
2400129	MAERSK FLORENCE	MEDITERRANEAN SHIPPING, CO.		Cargo Operation
2400128	TEST VESSEL PARTICULAR 01	WAN HAI LINES (M) SDN. BHD	N208	Cargo Operation
2400127	TEST VESSEL PARTICULAR 01	WAN HAI LINES (M) SDN. BHD	N208	Cargo Operation
2400126	DALI	PSP MARINE (M) SDN BHD		Cargo Operation
2400125	FANFARE	ANCHOR MARINE SERVICES SDN BHD		Cargo Operation
2400124	VICTORIA KOSAN	ANCHOR MARINE SERVICES SDN BHD		Cargo Operation
2400123	AVENIR ADVANTAGE	GENALU FORWARDING AGENCY SDN BHD		STS Operation
2400122	MSC BANU III	ALTUS OIL & GAS MALAYSIA SDN BHD		Cargo Operation
2400121	WAN HAI 101		IB35236	Cargo Operation

1. Click on EDIT button to edit the vessel schedule details

UPDATE ORDER - ARRIVAL

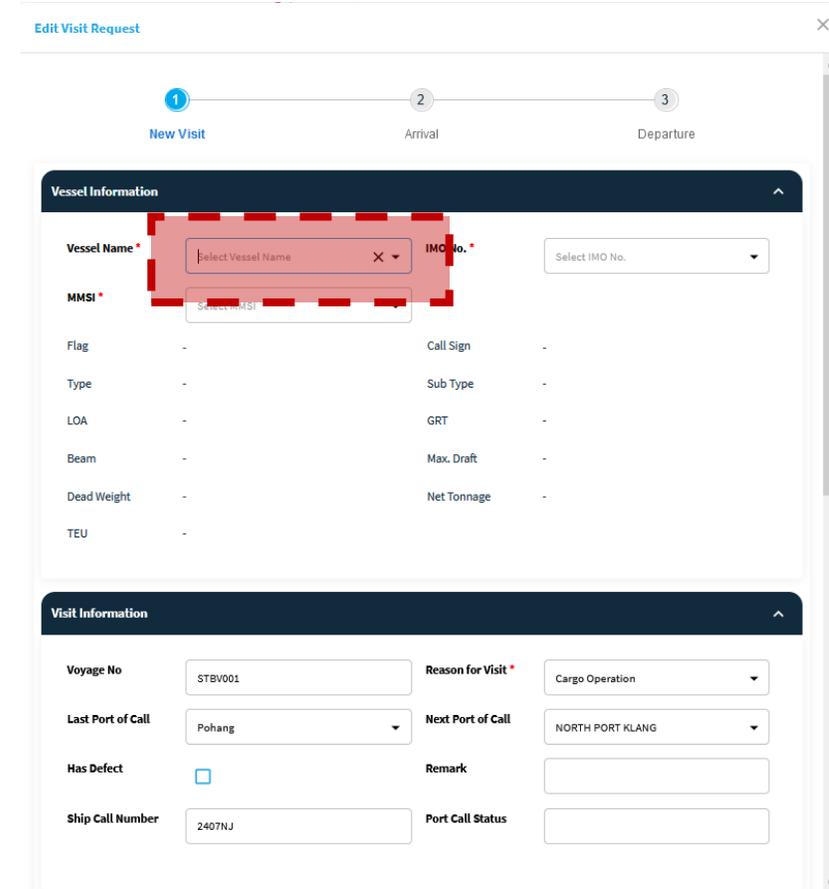


The screenshot shows the 'Edit Visit Request' form with a progress bar at the top indicating three steps: 1. New Visit (active), 2. Arrival, and 3. Departure. The 'Vessel Information' section is expanded and contains the following fields:

Vessel Name *	QUANG VINH 89 EX PACIFIC L ...	IMO No. *	9573995
MMSI *	Select MMSI		
Flag	VN	Call Sign	XVWE3
Type	GENERAL CARGO	Sub Type	-
LOA	179.9	GRT	20767
Beam	-	Max. Draft	-
Dead Weight	-	Net Tonnage	12116
TEU	-		

The 'Visit Information' section is also expanded and contains the following fields:

Voyage No	STBV001	Reason for Visit *	Cargo Operation
Last Port of Call	Pohang	Next Port of Call	NORTH PORT KLANG
Has Defect	<input type="checkbox"/>	Remark	
Ship Call Number	2407NJ	Port Call Status	



The screenshot shows the 'Edit Visit Request' form with a progress bar at the top indicating three steps: 1. New Visit (active), 2. Arrival, and 3. Departure. The 'Vessel Information' section is expanded and contains the following fields:

Vessel Name *	Select Vessel Name X	IMO No. *	Select IMO No.
MMSI *	Select MMSI		
Flag	-	Call Sign	-
Type	-	Sub Type	-
LOA	-	GRT	-
Beam	-	Max. Draft	-
Dead Weight	-	Net Tonnage	-
TEU	-		

The 'Visit Information' section is also expanded and contains the following fields:

Voyage No	STBV001	Reason for Visit *	Cargo Operation
Last Port of Call	Pohang	Next Port of Call	NORTH PORT KLANG
Has Defect	<input type="checkbox"/>	Remark	
Ship Call Number	2407NJ	Port Call Status	

1. Confirm the vessel details and the visit information, if correct scroll down and click next

2. If you don't see your vessel name, meaning that it's not yet confirmed by marine, **please contact JPBI to confirm your vessel**

UPDATE ORDER - ARRIVAL

Edit Arrival [Close]

Vessel Information

Vessel Name *	IMO No.	Voyage No	Call Sign
POS LOGISTICS 2	9566851	-	9 MWZ 8
Reason for Visit	Last Port of Call	Next Port of Call	
REPAIR/DOCKING/OUTFITTING	HCM PORT	KLANG PORT	

Arrival Movements

#1 Arrive To Berth

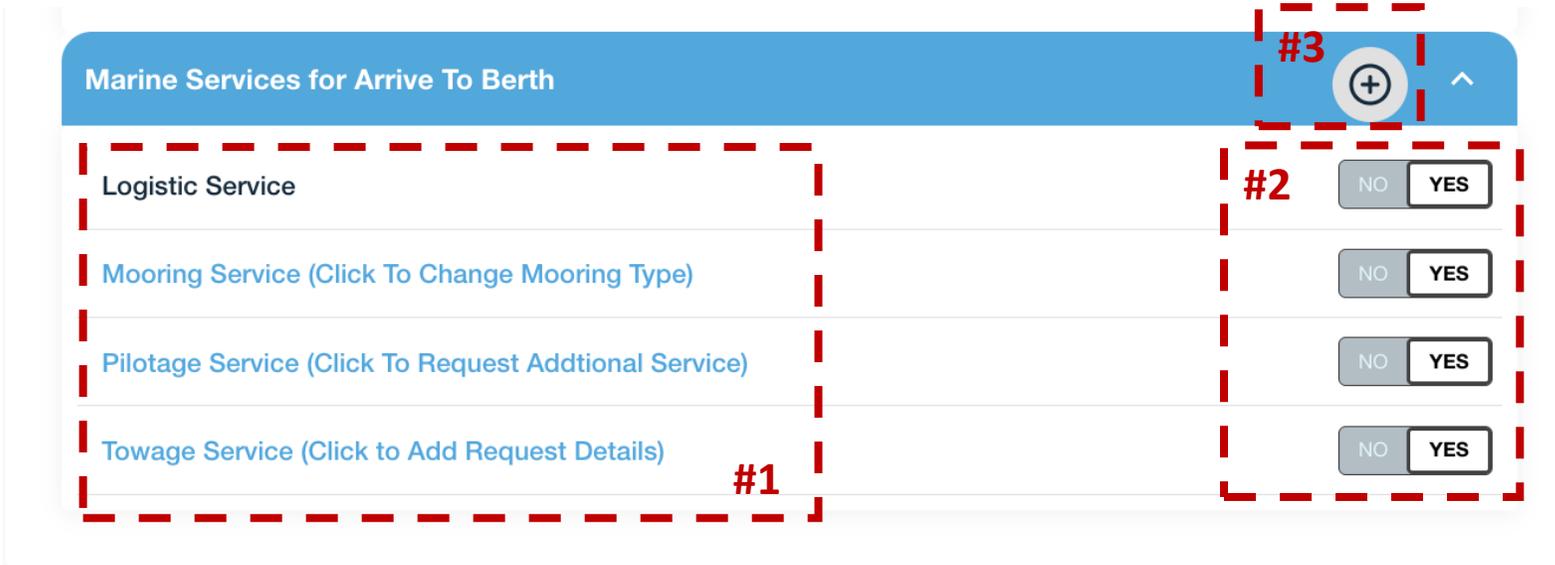
Arrival From *	EASTERN BUOY	Arrival Pilot SRT	2024-04-01 18:30
Terminal		Arrival To	MMHE QUAY NO.1
Berthing Request			

#2 Marine Services for Arrive To Berth

Logistic Service	NO	YES
Pilotage Service (Click To Request Additional Service)	NO	YES
Towage Service (Click to Add Request Details)	NO	YES

1. Update arrival details such as SRT or locations
 - ❖ MarineM will only shows default SRT, shipping agent **MUST UPDATE** the SRT to the correct time
2. Update applicable marine services, user can add additional marine services if needed

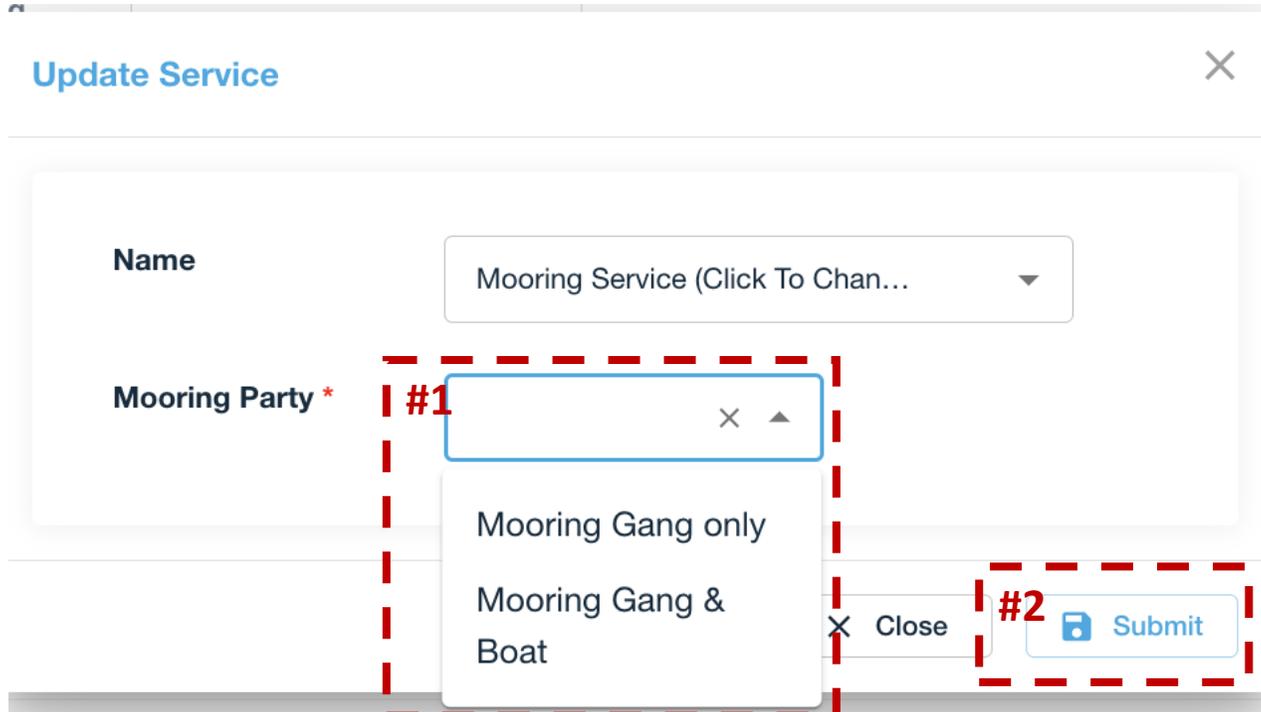
UPDATE ORDER - ARRIVAL



Marine Services for Arrive To Berth	
Logistic Service	<input type="checkbox"/> NO <input type="checkbox"/> YES
Mooring Service (Click To Change Mooring Type)	<input type="checkbox"/> NO <input type="checkbox"/> YES
Pilotage Service (Click To Request Additional Service)	<input type="checkbox"/> NO <input type="checkbox"/> YES
Towage Service (Click to Add Request Details)	<input type="checkbox"/> NO <input type="checkbox"/> YES

1. Under marine services, system will automatically request mandatory marine service based on location
2. For non mandatory services, user can toggle YES/NO option to request marine service
3. To add non mandatory marine services not specified in the list, click on + button and select service type

UPDATE ORDER - ARRIVAL



Update Service [Close]

Name Mooring Service (Click To Chan... [v]

Mooring Party * #1 [x] [▲]

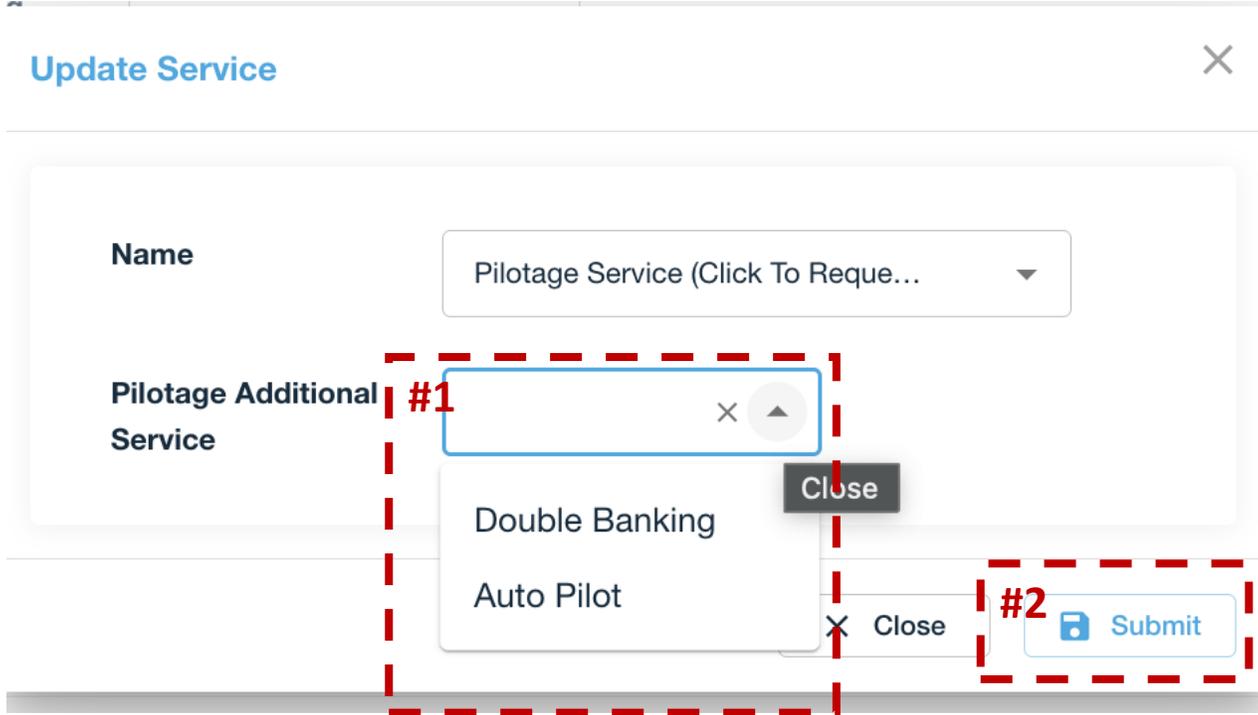
- Mooring Gang only
- Mooring Gang & Boat

[x] Close #2 [Submit]

Click on Mooring Service to show mooring service options

1. Click on mooring party to select type (mandatory)
2. Click on **Submit** to save changes

UPDATE ORDER - ARRIVAL



The screenshot shows a web form titled "Update Service". It has a "Name" field with a dropdown menu set to "Pilotage Service (Click To Reque...". Below it is a "Pilotage Additional Service" field with a dropdown menu open, showing options "Double Banking" and "Auto Pilot". A red dashed box labeled "#1" highlights the dropdown menu. A "Close" button is visible next to the dropdown. At the bottom right, a "Submit" button is highlighted with a red dashed box labeled "#2".

Click on Pilotage Service to show pilotage service options

1. Click on pilotage additional service to select type (optional)
2. Click on **Submit** to save changes

UPDATE ORDER



The screenshot shows a web form titled "Update Service" with a close button in the top right corner. The form contains four main sections:

- Name:** A dropdown menu currently showing "Towage Service (Click to Add Re...)".
- No of Additional Tugs:** A dropdown menu with a red dashed box and "#1" next to it.
- Tug Size:** A dropdown menu with a red dashed box and "#2" next to it. The menu is open, showing "Big" and "Small" options.
- Tug Purpose:** A dropdown menu with a red dashed box and "#3" next to it. The menu is open, showing "Escort", "Standby", and "Berthi..." options, each with a close button.

At the bottom of the form, there is a "Close" button with a red dashed box and "#4" next to it, and a "Submit" button with a blue icon.

Click on Towage Service to show towage service options

1. Enter no of additional tugs (optional)
2. Enter tug size (optional)
3. Enter tug purpose (optional)
4. Click on SUBMIT to save changes

UPDATE ORDER - ARRIVAL

Edit Arrival [Close]

Cargo Operation Services [Up Arrow]

Service Name	Service Request Time (SRT)	Required
No records to display		

Movement Details [Up Arrow]

#1

Cargo Type	<input type="text"/>	Master Name	<input type="text"/>
Air Draft	<input type="text" value="48"/>	Working Thruster	<input type="text"/>
Displacement	<input type="text"/>	WharfMark	<input type="text"/>
Arrival Draft *	<input type="text" value="7.5"/>	Remarks	<input type="text"/>

Services [Add] [Up Arrow]

Service Name	Require
Cargo Operation	<input type="button" value="NO"/> <input type="button" value="YES"/>
Dead Vessel Tow	<input type="button" value="NO"/> <input type="button" value="YES"/>
LNG Bunkering	<input type="button" value="NO"/> <input type="button" value="YES"/>
LNG GUCD	<input type="button" value="NO"/> <input type="button" value="YES"/>
Pre Berthing Inspection	<input type="button" value="NO"/> <input type="button" value="YES"/>
Recharge Operation	<input type="button" value="NO"/> <input type="button" value="YES"/>

1. Scroll down and update movement details

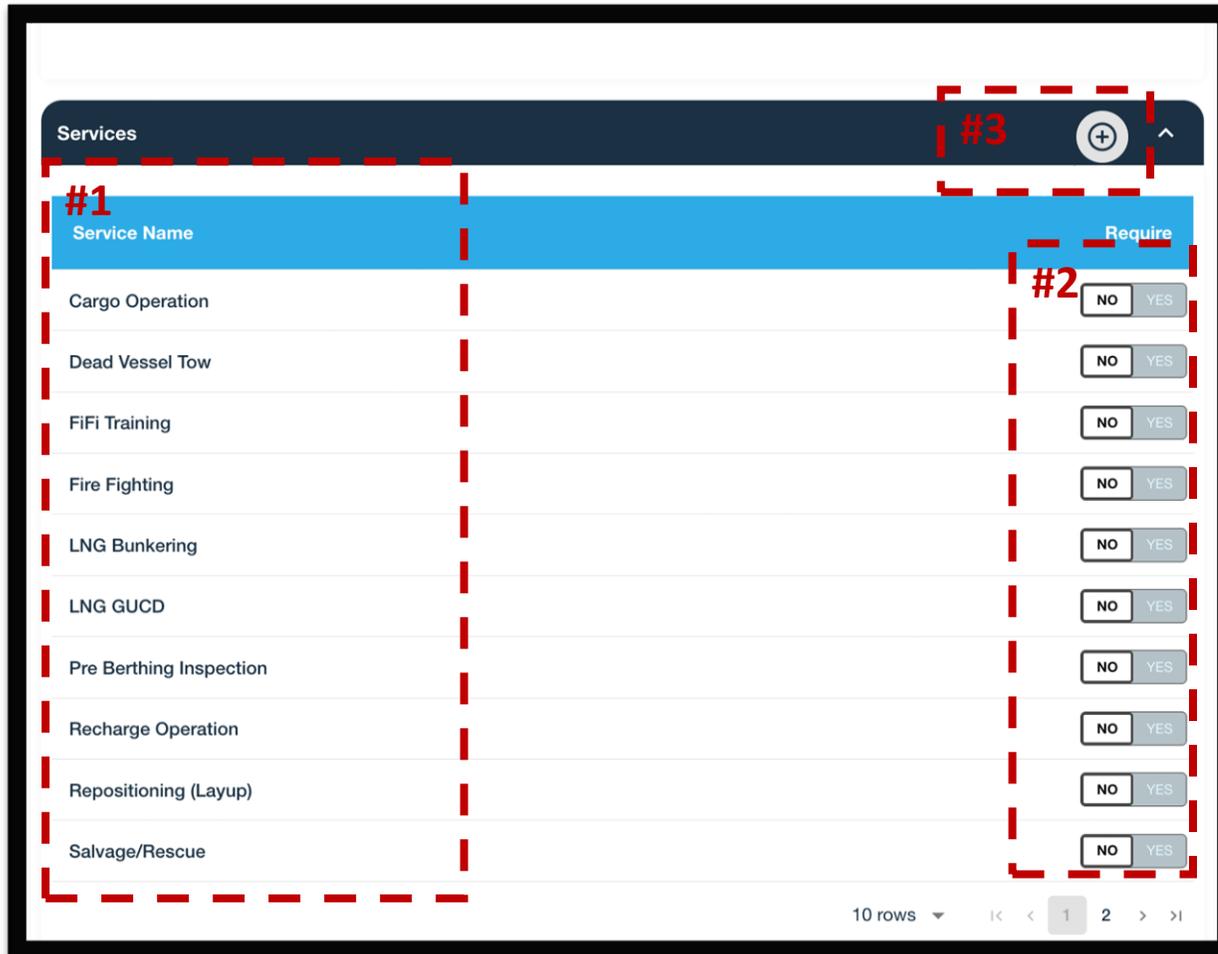
UPDATE ORDER - ARRIVAL

Movement Details

Cargo Type	<input type="text"/>	Master Name	<input type="text"/>
Air Draft	<input type="text"/>	Working Thruster	<input type="text"/>
Displacement	<input type="text"/>	WharfMark	<input type="text"/>
Arrival Draft *	<input type="text" value="#1"/>		

1. Enter all movement details data, **Arrival Draft** is **mandatory**

UPDATE ORDER - ARRIVAL



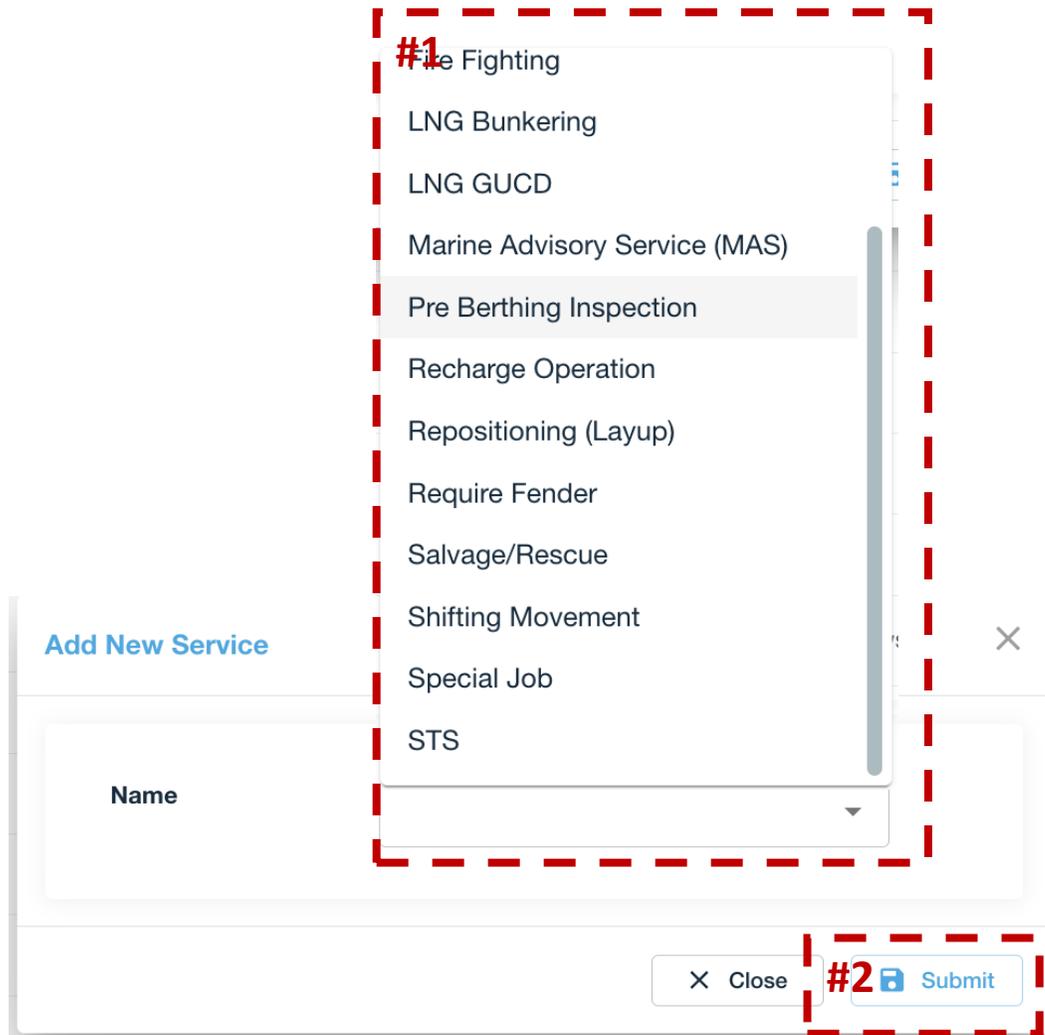
#1 Service Name	Require
Cargo Operation	#2 NO YES
Dead Vessel Tow	NO YES
FiFi Training	NO YES
Fire Fighting	NO YES
LNG Bunkering	NO YES
LNG GUCD	NO YES
Pre Berthing Inspection	NO YES
Recharge Operation	NO YES
Repositioning (Layup)	NO YES
Salvage/Rescue	NO YES

10 rows | 1 2

Scroll down and enter port services request data

1. Operational type are mapped to port services
2. Toggle YES/NO option to request service, some service requires input from user
3. To display all available port service, click on + button

UPDATE ORDER - ARRIVAL



#1

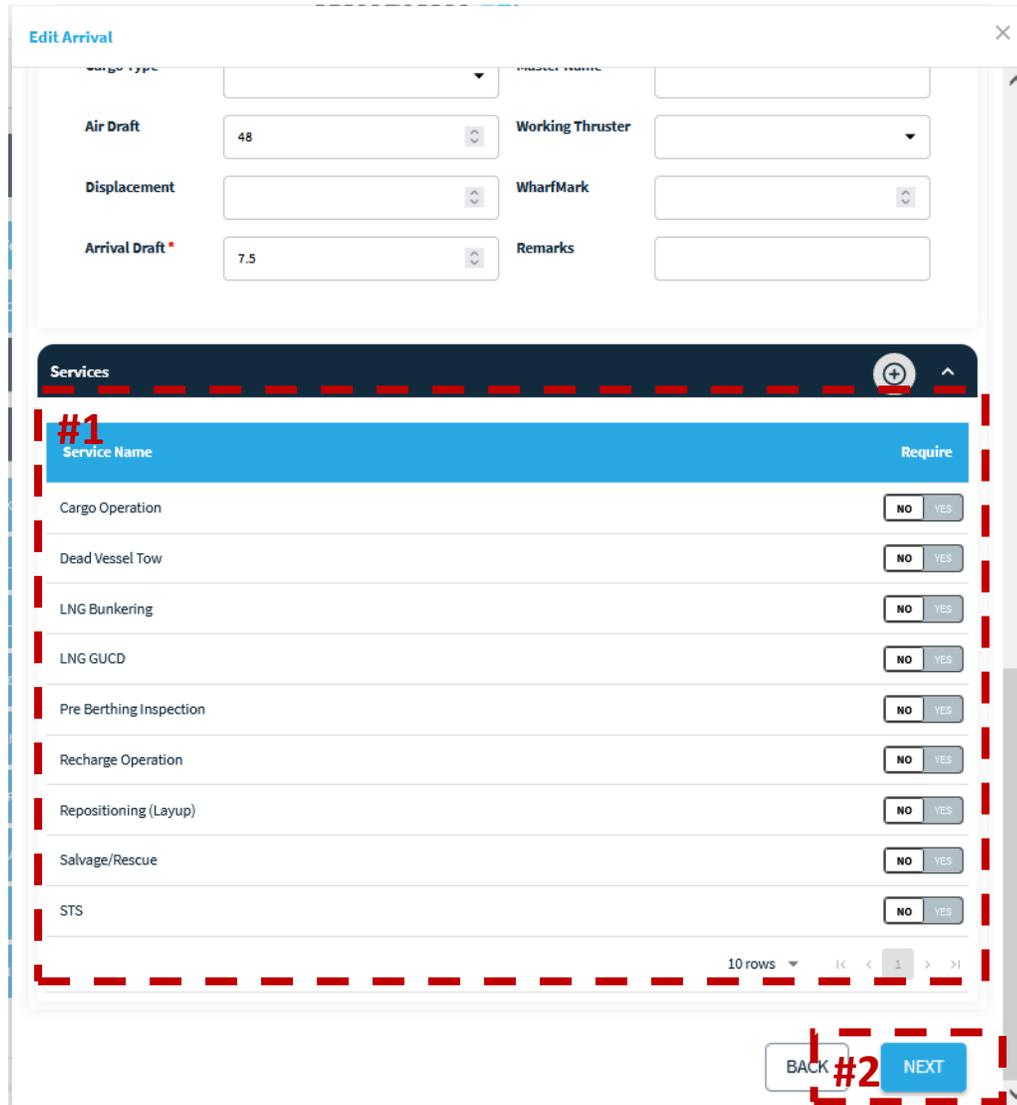
- Fire Fighting
- LNG Bunkering
- LNG GUCD
- Marine Advisory Service (MAS)
- Pre Berthing Inspection
- Recharge Operation
- Repositioning (Layup)
- Require Fender
- Salvage/Rescue
- Shifting Movement
- Special Job
- STS

#2

Close Submit

1. Click on Name field to display all available port services
2. Click on **Submit** to request port service

UPDATE ORDER - ARRIVAL



Edit Arrival

Service Type: Vessel Name:

Air Draft: Working Thruster:

Displacement: WharfMark:

Arrival Draft*: Remarks:

Services

Service Name	Require
Cargo Operation	<input type="checkbox"/> NO <input type="checkbox"/> YES
Dead Vessel Tow	<input type="checkbox"/> NO <input type="checkbox"/> YES
LNG Bunkering	<input type="checkbox"/> NO <input type="checkbox"/> YES
LNG GUCD	<input type="checkbox"/> NO <input type="checkbox"/> YES
Pre Berthing Inspection	<input type="checkbox"/> NO <input type="checkbox"/> YES
Recharge Operation	<input type="checkbox"/> NO <input type="checkbox"/> YES
Repositioning (Layup)	<input type="checkbox"/> NO <input type="checkbox"/> YES
Salvage/Rescue	<input type="checkbox"/> NO <input type="checkbox"/> YES
STS	<input type="checkbox"/> NO <input type="checkbox"/> YES

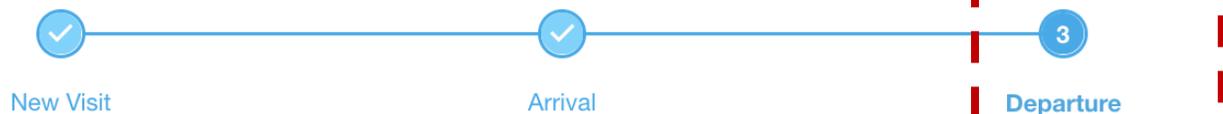
10 rows | < 1 >

BACK #2 NEXT

1. Update port service details, user can request additional port service if needed
2. Click on **NEXT** button to move to departure menu

UPDATE ORDER – DEPARTURE

Create New Visit Request >



New Visit Arrival **#1**
Departure

Vessel Information ^

Vessel Name * CASTOR	IMO No. 9812420	Voyage No -	Call Sign 9M2912
Reason for Visit CARGO OPERATION	Last Port of Call -	Next Port of Call -	

Departure Movements + ^

- To Anchorage
- To Sea

1. Navigate to departure

UPDATE ORDER – DEPARTURE

Departure Movements

#1 Departure To Sea

Pilot SRT *  To * 

Depart From *

Marine Services for Departure To Sea

Logistic Service	<input type="checkbox"/> NO <input type="checkbox"/> YES
Mooring Service (Click To Change Mooring Type)	<input type="checkbox"/> NO <input type="checkbox"/> YES
Pilotage Service (Click To Request Additional Service)	<input type="checkbox"/> NO <input type="checkbox"/> YES
Towage Service (Click to Add Request Details)	<input type="checkbox"/> NO <input type="checkbox"/> YES

1. Enter departure details and select additional marine services (if any), marinem will set the default SRT based on the ETD
 - Please **MAKE SURE** that the SRT is updated to the **CORRECT** datetime

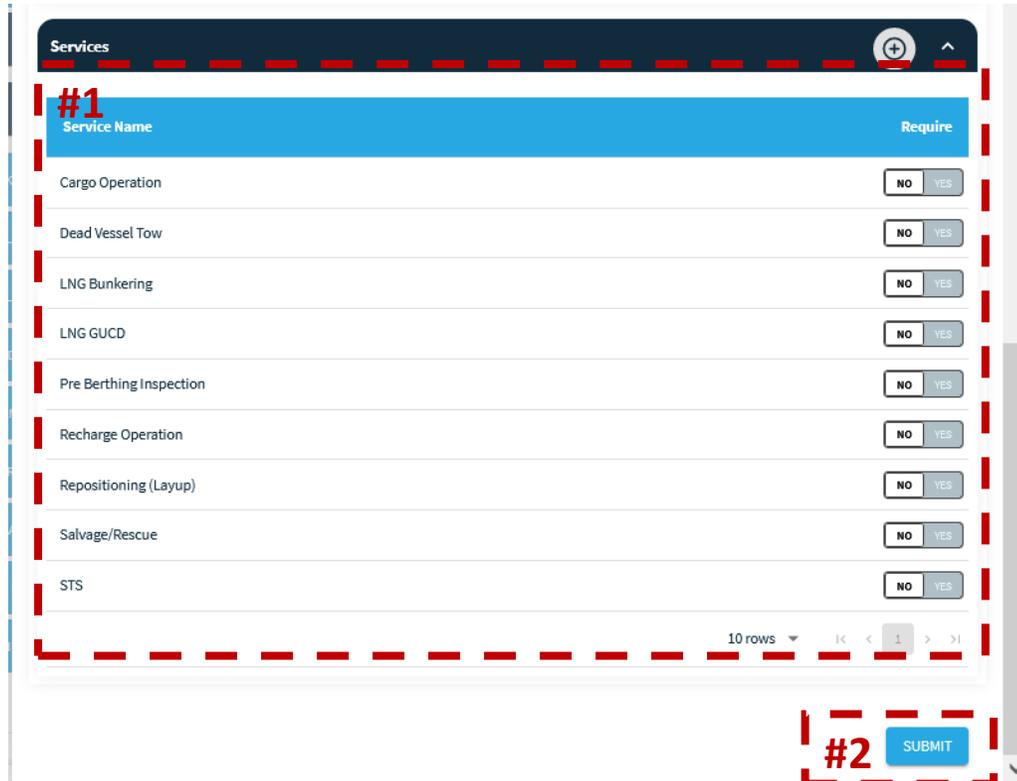
UPDATE ORDER - DEPARTURE

#1 Movement Details ^

Cargo Type	<input type="text"/>	Master Name	<input type="text"/>
Air Draft	<input type="text"/>	Working Thruster	<input type="text"/>
Displacement	<input type="text"/>	Loaded Draft	<input type="text"/>

1. Enter movement details (optional)

UPDATE ORDER - DEPARTURE



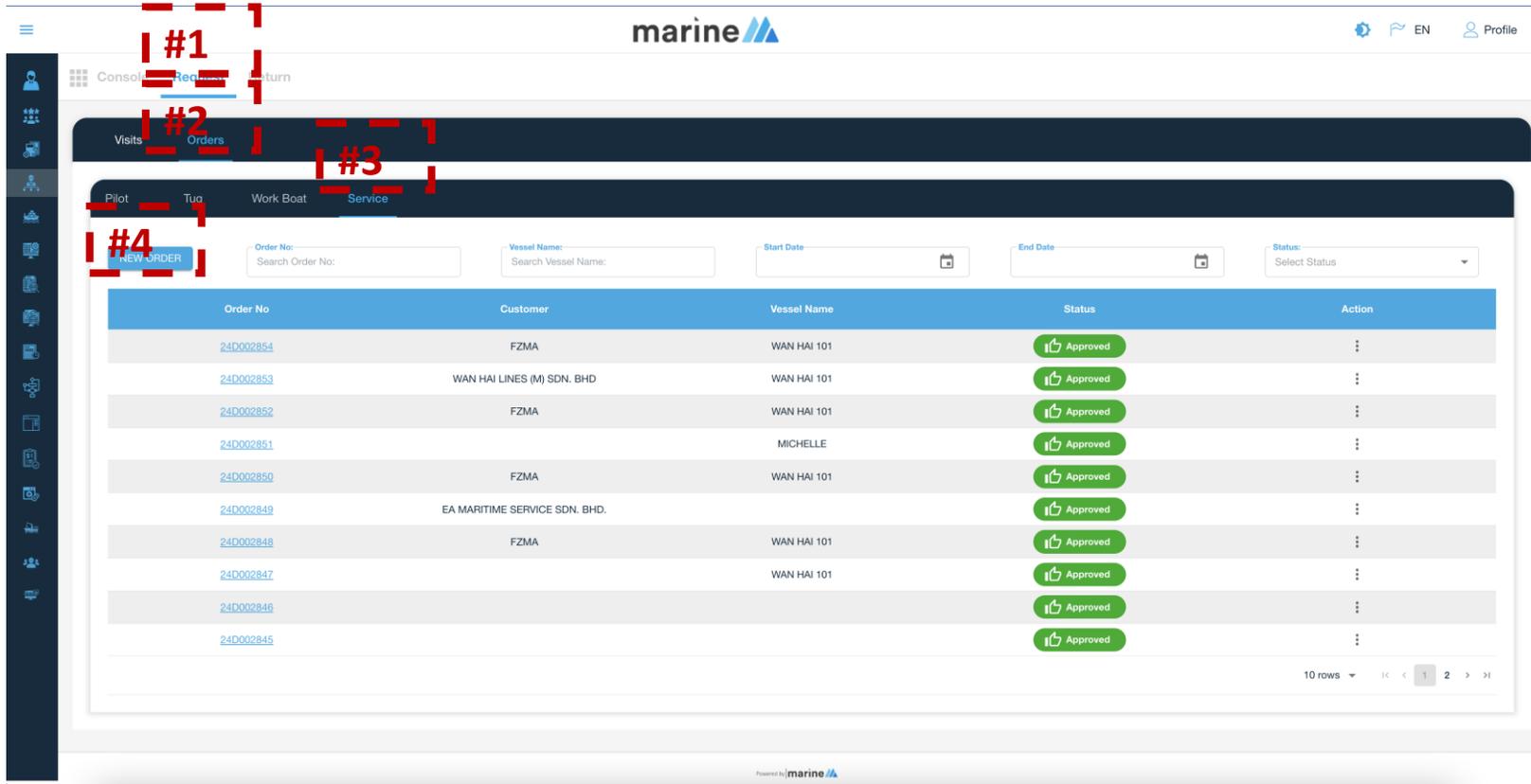
#1 Service Name	Require
Cargo Operation	<input type="checkbox"/> NO <input type="checkbox"/> YES
Dead Vessel Tow	<input type="checkbox"/> NO <input type="checkbox"/> YES
LNG Bunkering	<input type="checkbox"/> NO <input type="checkbox"/> YES
LNG GUCD	<input type="checkbox"/> NO <input type="checkbox"/> YES
Pre Berthing Inspection	<input type="checkbox"/> NO <input type="checkbox"/> YES
Recharge Operation	<input type="checkbox"/> NO <input type="checkbox"/> YES
Repositioning (Layup)	<input type="checkbox"/> NO <input type="checkbox"/> YES
Salvage/Rescue	<input type="checkbox"/> NO <input type="checkbox"/> YES
STS	<input type="checkbox"/> NO <input type="checkbox"/> YES

10 rows < 1 >

#2 SUBMIT

1. Update port service details, user can request additional port service if needed
2. Click on **SUBMIT** button to save changes

CREATE ORDER – NON JPVC



The screenshot shows the 'marine' portal interface. The top navigation bar includes 'Consolidation', 'Request', and 'Return'. The main content area has tabs for 'Visits', 'Orders', and 'Service'. Below these are sub-tabs for 'Pilot', 'Tug', 'Work Boat', and 'Service'. A 'NEW ORDER' button is highlighted with a red dashed box and labeled '#4'. Above the table are search filters for 'Order No.', 'Vessel Name', 'Start Date', 'End Date', and 'Status'. The table below lists several orders with columns for 'Order No.', 'Customer', 'Vessel Name', 'Status', and 'Action'. The status for all listed orders is 'Approved'. A pagination bar at the bottom right shows '10 rows' and page numbers '1' and '2'.

1. Navigate to REQUEST,
2. Go to ORDERS tab
3. Open SERVICE tab
4. Click on NEW ORDER button to create new NON JPVC order

CREATE ORDER – NON JPVC

Service Orders ×

Vessel Information ^

Vessel Name * #1

Flag	PA	Call Sign	3E2170
Type	BULK CARRIER	Sub Type	-
LOA	119.4	GRT	9951
Beam	0		

1. Select vessel by entering the vessel name, for non vessel select NON JPVC as vessel name

CREATE ORDER – NON JPVC

Service Orders ×

Order Detail ^

#1

From * SEA (EAST) **To *** BT01 (DG JETTY 4)

SRT * 2024-04-25 15:08 **Type *** MARINE ADVISORY SERVICE: ×

Marine Service Request + ^

#2

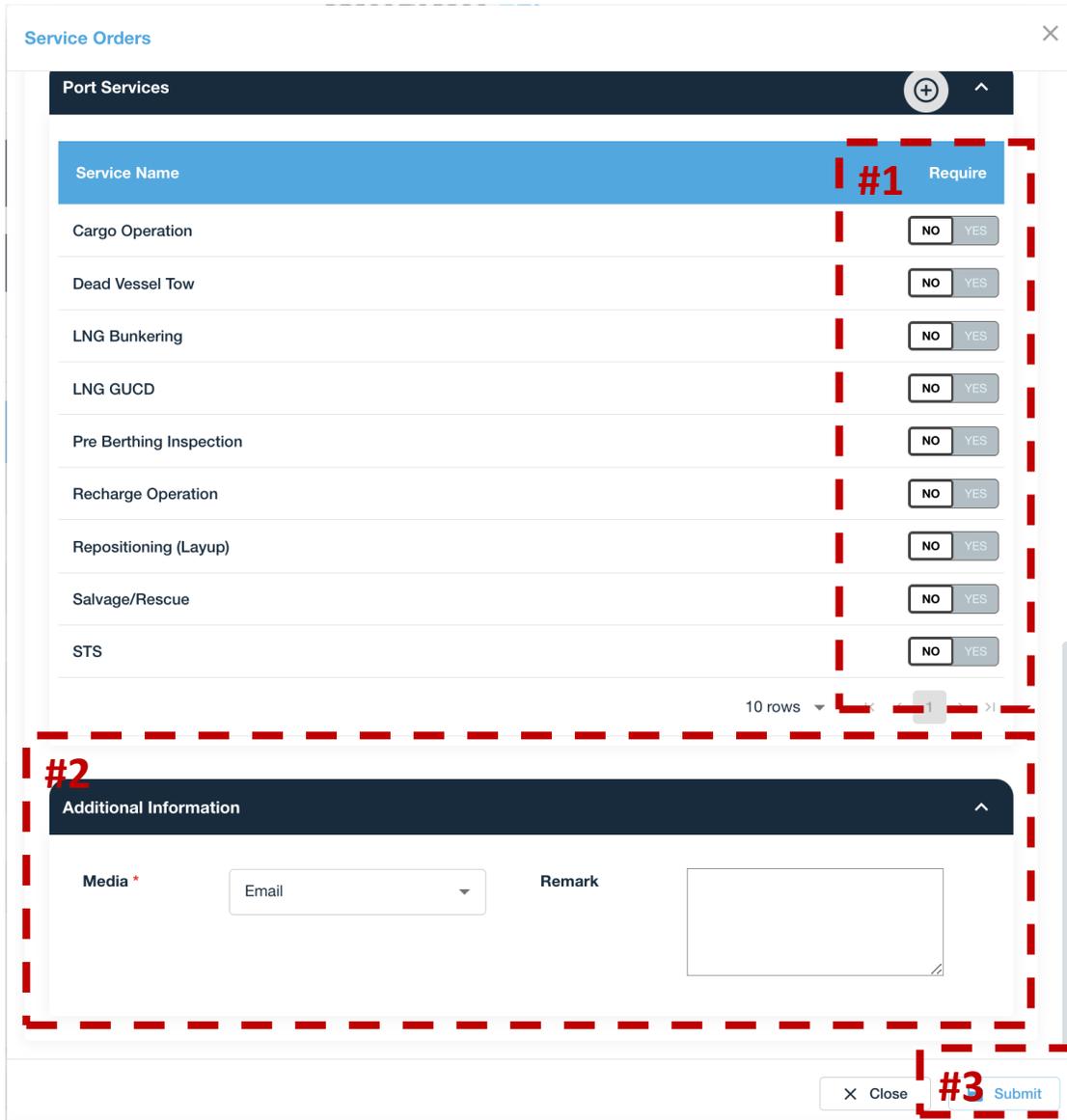
Logistic Service NO YES

Pilotage Service (Click To Request Additional Service) NO YES

Towage Service (Click to Add Request Details) NO YES

1. Scroll down and key in order details, such as location, SRT and JOB TYPE
2. Enter marine service request details

CREATE ORDER – NON JPVC



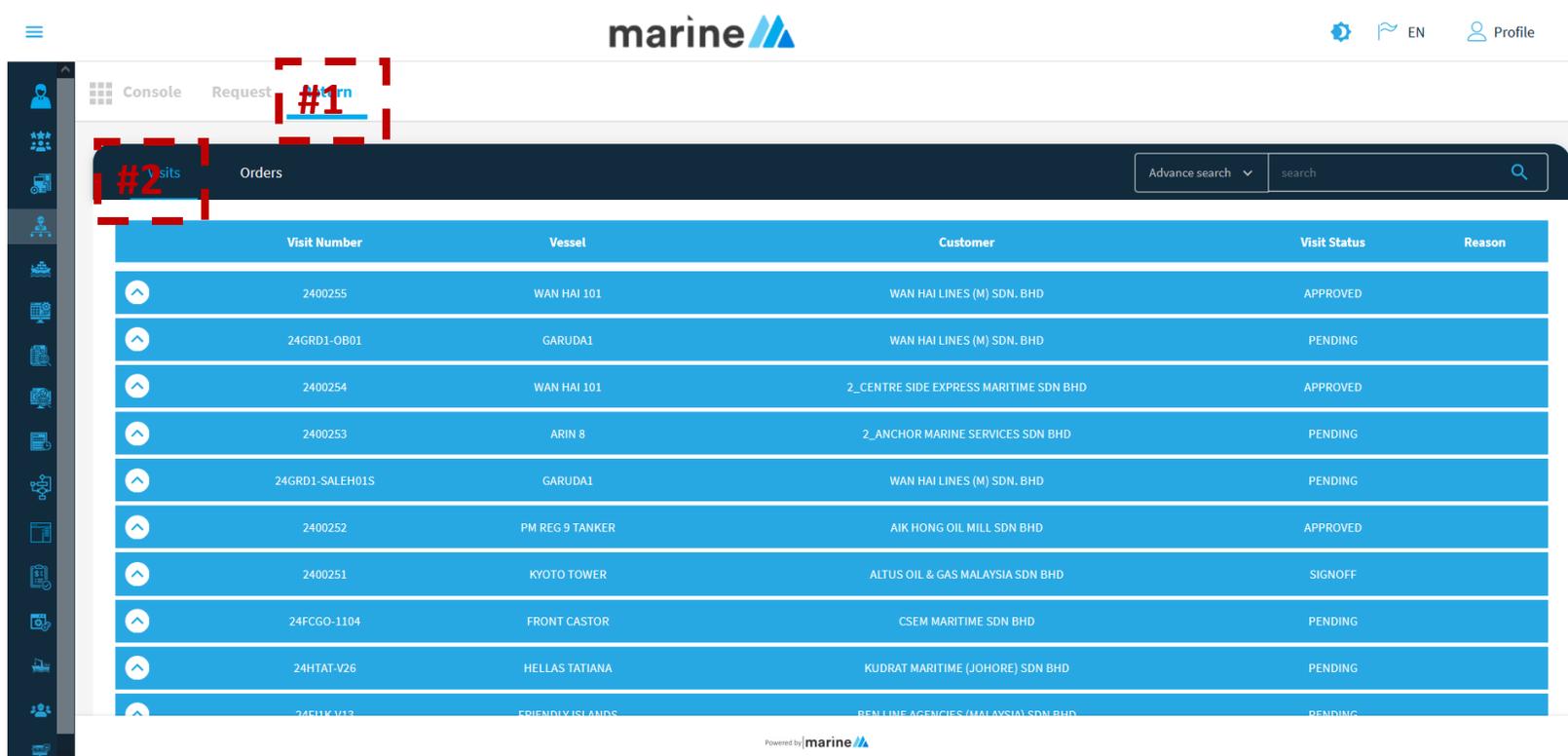
The screenshot shows a web form titled "Service Orders" with a close button (X) in the top right corner. The form is divided into two main sections, both highlighted with red dashed boxes and numbered:

- #1 Port Services:** A table with a header "Service Name" and "Require". The table lists several services, each with a "NO" and "YES" button. The services listed are: Cargo Operation, Dead Vessel Tow, LNG Bunkering, LNG GUCD, Pre Berthing Inspection, Recharge Operation, Repositioning (Layup), Salvage/Rescue, and STS. Below the table is a pagination control showing "10 rows" and navigation arrows.
- #2 Additional Information:** A section with a dark header and an upward arrow. It contains a "Media *" dropdown menu with "Email" selected, and a "Remark" text area.

At the bottom of the form, there are two buttons: "Close" (with an X icon) and "Submit" (with a blue background and white text), both highlighted with red dashed boxes and numbered #3.

1. Scroll down and select applicable port services (if any)
2. Enter additional information such as, contacted media and remark
3. Click on **SUBMIT** to save order

CONFIRM ORDER - Submission of Marine request to JPB Marine

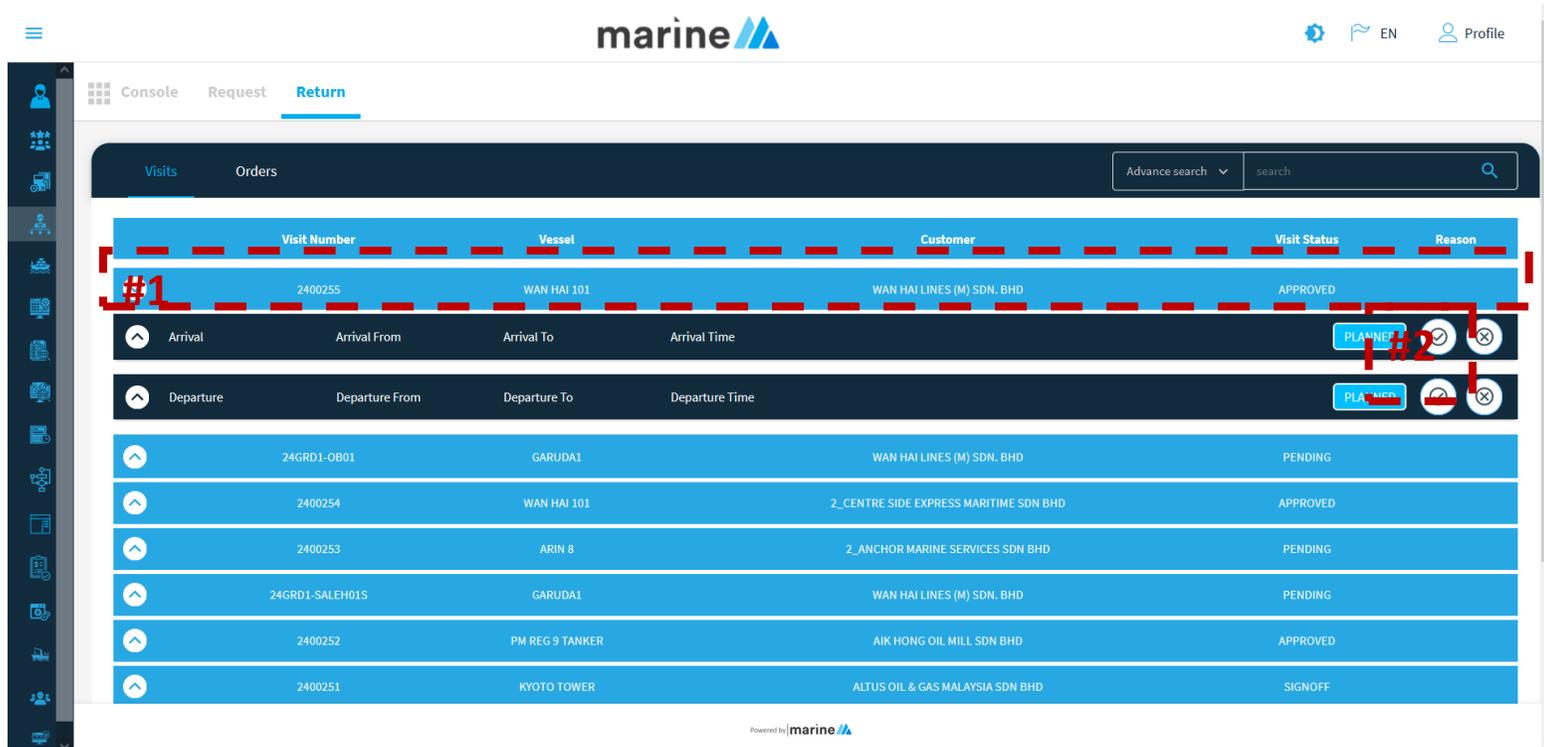


The screenshot shows the 'marine' portal interface. At the top, there are navigation tabs for 'Console' and 'Request'. The 'Request' tab is highlighted with a red dashed box and labeled '#1'. Below this, there is a dark blue header for the 'Orders' section, also highlighted with a red dashed box and labeled '#2'. The main content is a table with the following columns: Visit Number, Vessel, Customer, Visit Status, and Reason. The table contains 10 rows of data.

Visit Number	Vessel	Customer	Visit Status	Reason
2400255	WAN HAI 101	WAN HAI LINES (M) SDN. BHD	APPROVED	
24GRD1-OB01	GARUDA1	WAN HAI LINES (M) SDN. BHD	PENDING	
2400254	WAN HAI 101	2_CENTRE SIDE EXPRESS MARITIME SDN BHD	APPROVED	
2400253	ARIIN 8	2_ANCHOR MARINE SERVICES SDN BHD	PENDING	
24GRD1-SALEH01S	GARUDA1	WAN HAI LINES (M) SDN. BHD	PENDING	
2400252	PM REG 9 TANKER	AIK HONG OIL MILL SDN BHD	APPROVED	
2400251	KYOTO TOWER	ALTUS OIL & GAS MALAYSIA SDN BHD	SIGNOFF	
24FCGO-1104	FRONT CASTOR	CSEM MARITIME SDN BHD	PENDING	
24HTAT-V26	HELLAS TATIANA	KUDRAT MARITIME (JOHORE) SDN BHD	PENDING	
24CHLV-V13	FRIENDLY ISLANDS	REN LINE AGENCIES (MALAYSIA) SDN BHD	PENDING	

1. Navigate to “Return” to view status and approve movement
2. Navigate to “VISITS” to view all JPVC order

CONFIRM ORDER

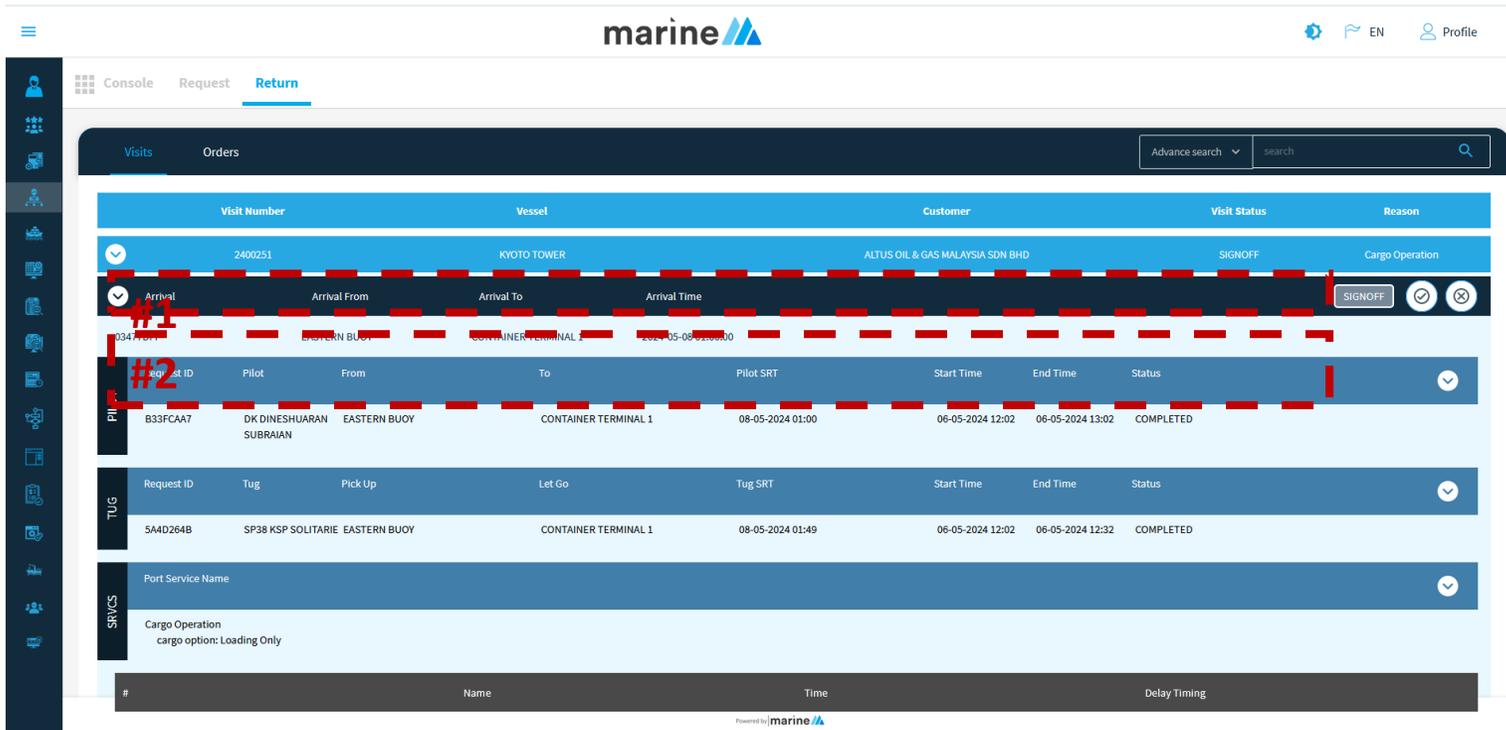


The screenshot shows the 'marine' software interface. The top navigation bar includes 'Console', 'Request', and 'Return'. The main content area is titled 'Visits' and 'Orders'. A search bar is present. The main table lists visits with columns for Visit Number, Vessel, Customer, Visit Status, and Reason. The first visit is highlighted with a red dashed box and a '#1' label. A red box highlights the 'PLANNED' button and the 'CONFIRM' button for the first visit.

Visit Number	Vessel	Customer	Visit Status	Reason
2400255	WAN HAI 101	WAN HAI LINES (M) SDN. BHD	APPROVED	
24GRD1-OB01	GARUDA1	WAN HAI LINES (M) SDN. BHD	PENDING	
2400254	WAN HAI 101	2_CENTRE SIDE EXPRESS MARITIME SDN BHD	APPROVED	
2400253	ARIN 8	2_ANCHOR MARINE SERVICES SDN BHD	PENDING	
24GRD1-SALEH01S	GARUDA1	WAN HAI LINES (M) SDN. BHD	PENDING	
2400252	PM REG 9 TANKER	AIK HONG OIL MILL SDN BHD	APPROVED	
2400251	KYOTO TOWER	ALTUS OIL & GAS MALAYSIA SDN BHD	SIGNOFF	

1. Click on visit to show movements list
2. Click on “**Confirm**” button to confirm movement, only confirmed movement are going to be submitted to JPC Marine for scheduling

CONFIRM ORDER - MONITORING



The screenshot displays the 'Return' order monitoring interface. The main content area is divided into several sections:

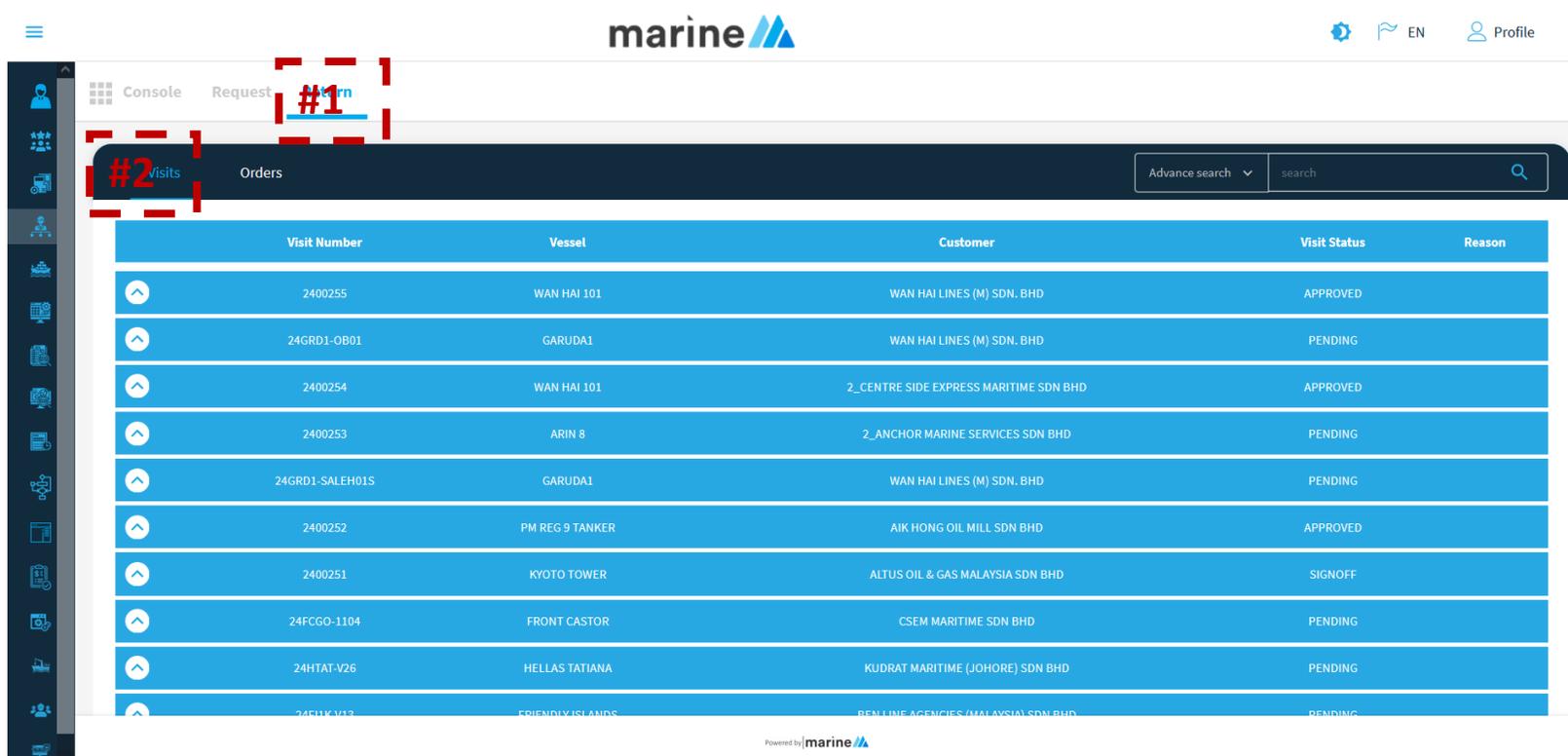
- Arrival Section:** A table with columns: Visit Number (2400251), Vessel (KYOTO TOWER), Customer (ALTUS OIL & GAS MALAYSIA SDN BHD), Visit Status (SIGNOFF), and Reason (Cargo Operation). Below this is a detailed arrival record with columns: Arrival From (EASTERN BUOY), Arrival To (CONTAINER TERMINAL 1), and Arrival Time (05-08-2024 00:00). A red dashed box highlights this section.
- PILOT Table:** A table with columns: Request ID, Pilot, From, To, Pilot SRT, Start Time, End Time, and Status. A red vertical bar highlights this table.

Request ID	Pilot	From	To	Pilot SRT	Start Time	End Time	Status
B33FCAA7	DK DINESHUARAN SUBRAIAN	EASTERN BUOY	CONTAINER TERMINAL 1	08-05-2024 01:00	06-05-2024 12:02	06-05-2024 13:02	COMPLETED
- TUG Table:** A table with columns: Request ID, Tug, Pick Up, Let Go, Tug SRT, Start Time, End Time, and Status.

Request ID	Tug	Pick Up	Let Go	Tug SRT	Start Time	End Time	Status
5A4D264B	SP38 KSP SOLITARIE	EASTERN BUOY	CONTAINER TERMINAL 1	08-05-2024 01:49	06-05-2024 12:02	06-05-2024 12:32	COMPLETED
- SRVCS Section:** A section for Port Service Name, showing 'Cargo Operation' with the option 'Loading Only'.

1. Click on the movement to show movement status
2. Click on resource (ex: pilot) to show pilot job status, user can see pilot name and real time job status

CANCEL ORDER - Cancellation of Marine request to JPB Marine

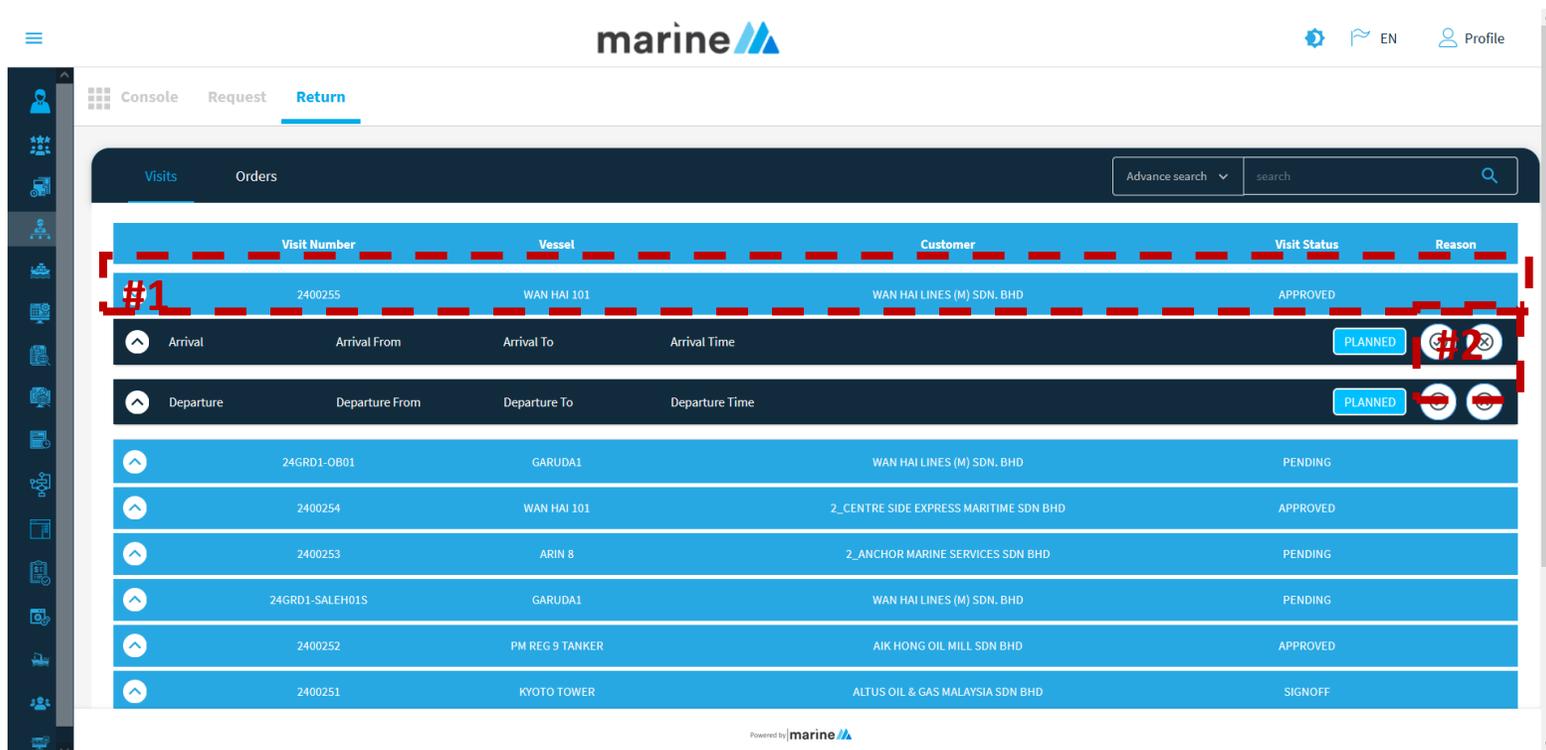


The screenshot shows the 'marine' portal interface. At the top, there are navigation tabs for 'Console', 'Request', and 'Visits'. The 'Visits' tab is highlighted with a red dashed box and labeled '#2'. Below the navigation, there is a search bar with 'Advance search' and 'search' options. The main content area displays a table of orders with the following columns: Visit Number, Vessel, Customer, Visit Status, and Reason. The table contains 10 rows of data.

Visit Number	Vessel	Customer	Visit Status	Reason
2400255	WAN HAI 101	WAN HAI LINES (M) SDN. BHD	APPROVED	
24GRD1-OB01	GARUDA1	WAN HAI LINES (M) SDN. BHD	PENDING	
2400254	WAN HAI 101	2_CENTRE SIDE EXPRESS MARITIME SDN BHD	APPROVED	
2400253	ARIIN 8	2_ANCHOR MARINE SERVICES SDN BHD	PENDING	
24GRD1-SALEH01S	GARUDA1	WAN HAI LINES (M) SDN. BHD	PENDING	
2400252	PM REG 9 TANKER	AIK HONG OIL MILL SDN BHD	APPROVED	
2400251	KYOTO TOWER	ALTUS OIL & GAS MALAYSIA SDN BHD	SIGNOFF	
24FCGO-1104	FRONT CASTOR	CSEM MARITIME SDN BHD	PENDING	
24HTAT-V26	HELLAS TATIANA	KUDRAT MARITIME (JOHORE) SDN BHD	PENDING	
24CHLV-V13	FRIENDLY ISLANDS	REN LINE AGENCIES (MALAYSIA) SDN BHD	PENDING	

1. Navigate to “Return” to view status and approve movement
2. Navigate to “VISITS” to view all JPVC order

CANCEL ORDER



The screenshot shows the 'Return' tab in the 'Orders' section of the marine portal. A table lists various visits with columns for Visit Number, Vessel, Customer, Visit Status, and Reason. The first row is highlighted with a red dashed box and labeled '#1'. The 'Visit Status' for this row is 'APPROVED'. Below the table, there are sections for 'Arrival' and 'Departure' with 'PLANNED' buttons and 'Cancel' icons. The 'Cancel' icon for the first row is highlighted with a red dashed box and labeled '#2'.

Visit Number	Vessel	Customer	Visit Status	Reason
2400255	WAN HAI 101	WAN HAI LINES (M) SDN. BHD	APPROVED	
24GRD1-OB01	GARUDA1	WAN HAI LINES (M) SDN. BHD	PENDING	
2400254	WAN HAI 101	2_CENTRE SIDE EXPRESS MARITIME SDN BHD	APPROVED	
2400253	ARIN 8	2_ANCHOR MARINE SERVICES SDN BHD	PENDING	
24GRD1-SALEH01S	GARUDA1	WAN HAI LINES (M) SDN. BHD	PENDING	
2400252	PM REG 9 TANKER	AIK HONG OIL MILL SDN BHD	APPROVED	
2400251	KYOTO TOWER	ALTUS OIL & GAS MALAYSIA SDN BHD	SIGNOFF	

1. Click on visit to show movements list;
2. Click on “Cancel”  button to cancel movement, if cancellation is done after cut off time (minimum notice is 2 hours before SRT), cancellation fee my applies. If cancellation occurs after job is deployed, job will be considered completed and regular charge will apply.

CANCEL ORDER - Confirmation

Cancellation

#1 Movement	Planned Time	Act Time	From Location	To Location	Status
MOVE	2024-11-04 15:50:...		EASTERN BUOY	GENERAL PURPO...	PENDING

1-1 of 1

Cancellation Reason

Close #2 Submit

1. The system will display confirmation page with the list of cancelled movement, please notice **if you cancel arrival movement then you will have to create new JPVC**, as the system consider that arrival cancellation is the cancellation of entire movement within a vessel visit;
2. Click on “**Submit**” button to confirm cancellation, the movement status will be updated to CANCELED.

Q & A

For further enquiries and support

Marine (MSIS)

Email : msis@johorport.com.my

Phone : 07-2535 888 ext: 524 or 019-776 4149

Technical Issues

ICT Helpdesk

Email : helpdesk@johorport.com.my

Phone : 07-2535 888 ext 314 or 019-717 2001

THANK YOU