

Reference No.: (13) JPB/281-7/14



Date: 27th August 2024

To All JPB Staff and Port Users,

Dear Sir/Madam,

**JOHOR PORT NEW PORT ACCESS MANAGEMENT SYSTEM (PAMS) -
SOFT LAUNCH ANNOUNCEMENT**

The new Port Access Management System (PAMS) will be implemented on 29th August 2024. In order to ensure smooth transition from previous system to the new system, JPB will be conducting "**soft launch**" on **28th August 2024 (8.00 am)** as to provide an opportunity for JPB Staff and Port Users to familiarize with the new system and to identify any issues before the official go-live date.

In the event of any issues when scanning the card, the Officer In Charge at the checkpoint will be available to assist. Additionally, JPB Staff and Port Users may visit the card validation counters located at Oasis (Zara Dining Area) or Lembaga Pelabuhan Johor for further assistance.

For card validation counters schedule and summary of the high-level flow of entrance and exit at the checkpoints, please refer to **Appendix A**.

Should you require further assistance, please contact the JPB Security Service Centre (SSC) at 07-2535888 ext. 523/582 or via email at passoffice@johorport.com.my.

Your cooperation in ensuring the success of this soft launch is greatly appreciated.

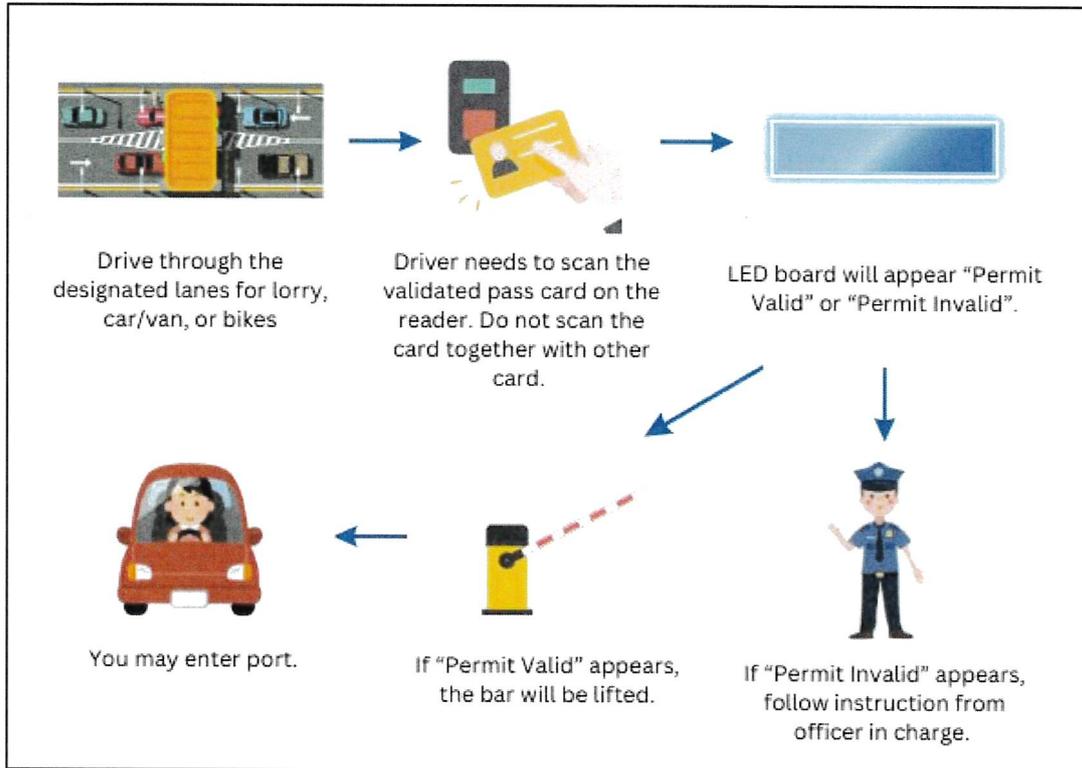
Best regards,

A handwritten signature in black ink, appearing to read "Jamaludin Raja Mohammad".

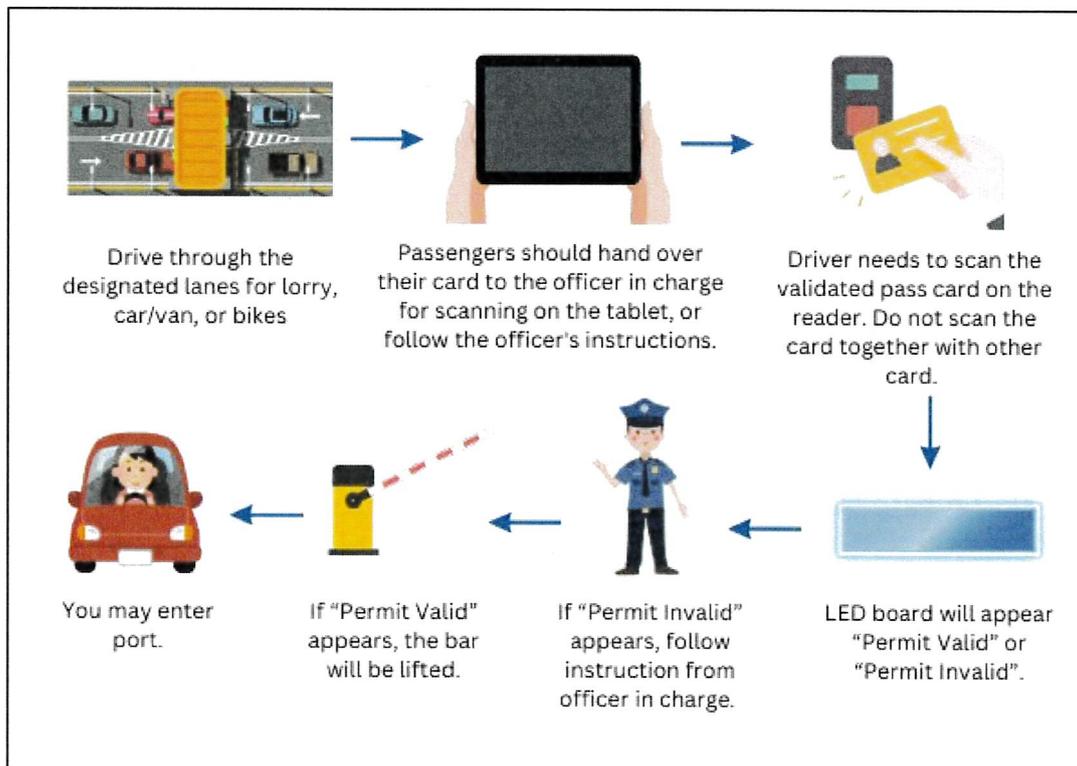
Jamaludin Raja Mohammad
Head,
Port Security & Safety
Johor Port Berhad

APPENDIX A

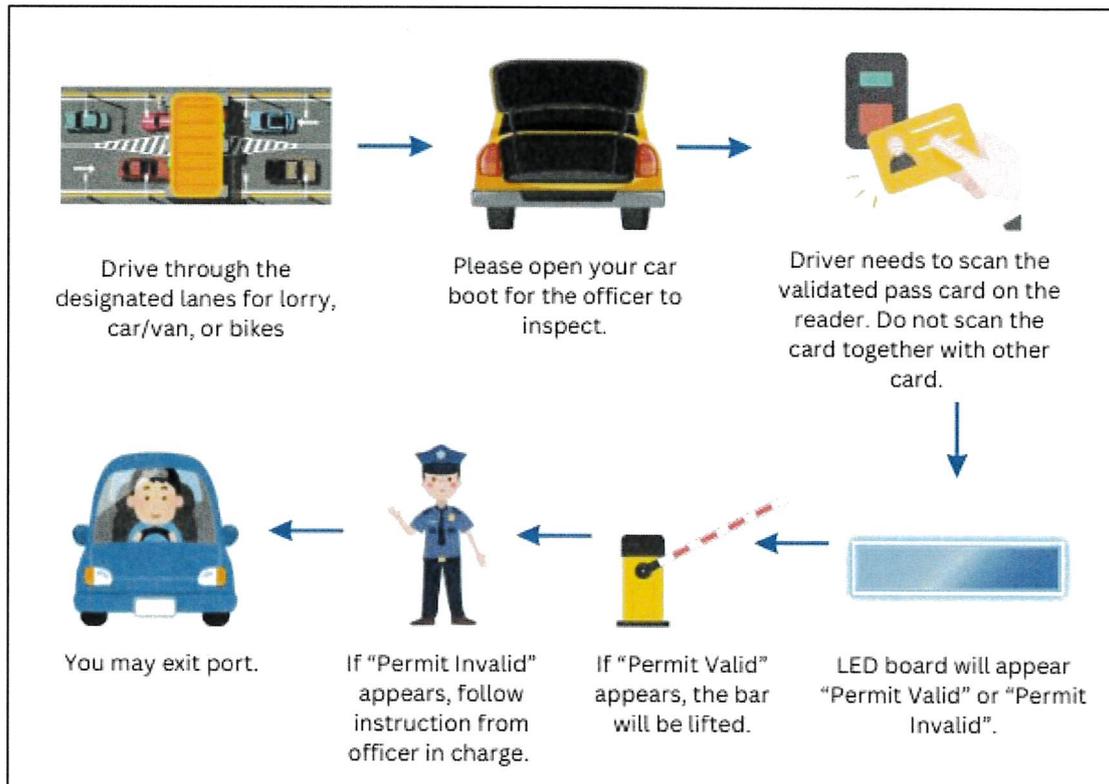
1. High-level flow when entering and exiting port



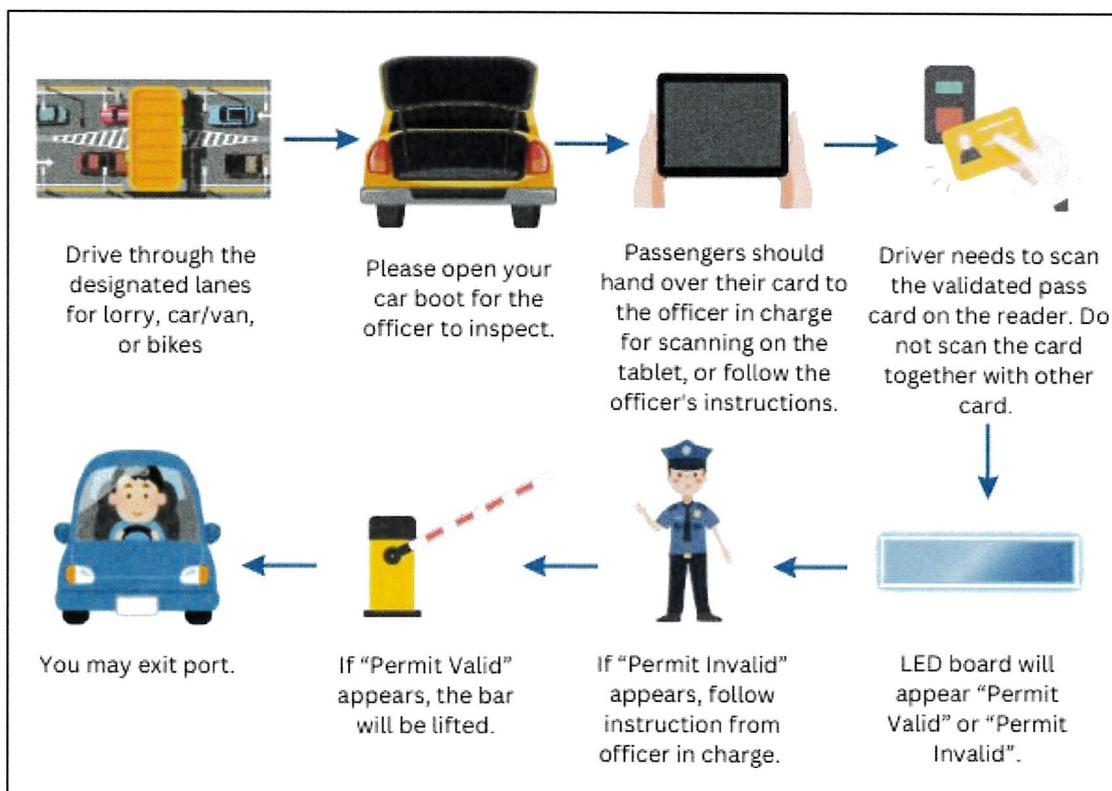
Flow 1: High-level flow for entering port without passenger



Flow 2: High-level flow for entering port with passenger(s)



Flow 3: High-level flow for exiting port without passenger



Flow 4: High-level flow for exiting port with passenger(s)

2. Card Validation Counter Schedule

DATE	DAY	LOCATION	TIME
27th August 2024	Tuesday	Oasis (Zara Dining Area), Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	8:00AM – 7:00PM
28th August 2024	Wednesday	Oasis (Zara Dining Area), Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	8:00AM – 7:00PM