

Ref No.: JPB/401/1/2 EC 56-26

Date: 30 September 2026

To: All Our Valued Customers and Port Users

Dear Sir/Madam,

Supplementary Notice on Wind-Down Procedures and Cutoff Times for Planned Terminal Operating System (TOS) Upgrade

Johor Port Berhad (JPB) issues this supplementary advisory regarding the upcoming Terminal Operating System (TOS) cutover.

To facilitate yard clearance and processing queue normalization prior to the temporary suspension, a formal operational wind-down will commence at **2200 hours on Saturday, 3rd October 2026**.

Stakeholders are requested to observe the following operational cutoffs:

Updated Operational Arrangement		
Activity	Date / Time	Arrangement
Last Haulier Gate-In	3 October 2026 – before 2200 hrs	All hauliers are required to complete Gate-In before 2200 hours
JCT Operational Wind Down	3 October 2026 – by 2200 hrs	Container Terminal activities will be progressively stopped to facilitate cutover preparation
TOS Data Migration / Cutover	4 October 2026 – 0000 0700 hrs	System migration and cutover activities
New TOS Migration / Cutover	4 October 2026 – 0700 hrs	JCT operations are targeted to resume under the new TOS, subject to successful completion of migration and system readiness

These pre-suspension protocols are critical to ensure complete yard staging and system integrity prior to the full operational shutdown scheduled from **0001 hours to 0700 hours on Sunday, 4th October 2026.**

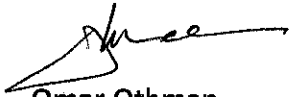
Port users and supply chain partners are strongly advised to proactively adjust logistics planning and cargo staging to align with these milestone cutoffs and mitigate potential supply chain friction.

We thank you for your cooperation, understanding, and continued support as we transition to our new Terminal Operating System to better serve you.

Thank you.

Yours faithfully,

JOHOR PORT BERHAD



Omar Othman

Head of Information & Communication Technology