

Reference No.: (11) JPB/281-7/14

Date: 8<sup>th</sup> August 2024

To All Valued Customers and Port Users,

Dear Sir/Madam,

### **JOHOR PORT NEW PORT ACCESS MANAGEMENT SYSTEM (PAMS)**

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Johor Port Berhad ("JPB") is introducing a new Port Access Management System ("PAMS"), a cutting-edge solution designed to revolutionize our permit and gate access control processes.

PAMS will not only streamline permit application procedures but also enhances security access measures to safeguard Johor Port and its users. With PAMS, it is compulsory for all Port Users to apply for permits online, marking a significant shift towards digitalization and efficiency. This online platform will provides a user-friendly interface through the issuance of various type of permits, including daily permits, annual permits, safety classes and approvals.

**Effective 29<sup>th</sup> August 2024**, Port users shall commence applying for online permits via the PAMS portal at <https://pams.johorport.com.my> and all entrances to Johor Port will require the presentation and validation of the issued permits.

Prior to the PAMS go-live period, **Port Users with valid permits will need to validate** the permits at designated counters from **13<sup>th</sup> August 2024 to 23<sup>rd</sup> August 2024** except on Saturday, Sunday and Public Holiday. Please refer to **Appendix A** for the card validation counter schedule. The validation of card is crucial as to ensure smooth entry process at Checkpoints and Gate C once the system implementation.

Additionally, JPB tenants can arrange for validation at their office by contacting JPB Security Service Centre ("SSC") at 07-2535888 ext. 523/582 or via email at [passoffice@johorport.com.my](mailto:passoffice@johorport.com.my).

We kindly request your cooperation in ensuring a smooth transition to the new PAMS. Should you require further information or assistance, please do not hesitate to contact JPB SSC using the contact information provided above.

Thank you for your attention and cooperation.

Best regards,



**Jamaludin Raja Mohammad**  
Head,  
Port Security & Safety Department

## APPENDIX A – PERMIT VALIDATION COUNTER SCHEDULE

DATE	DAY	LOCATION	TIME
13 <sup>th</sup> August 2024	Tuesday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM
14 <sup>th</sup> August 2024	Wednesday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM
15 <sup>th</sup> August 2024	Thursday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM
16 <sup>th</sup> August 2024	Friday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM
19 <sup>th</sup> August 2024	Monday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM
		Tenant's Office: - Evergreen Heavy Industries Corp. (M) Bhd	- 11:00AM
20 <sup>th</sup> August 2024	Tuesday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM

		Tenant's Office: <ul style="list-style-type: none"> <li>- Serimax Malaysia</li> <li>- Pacific Oils &amp; Fats Industries Sdn Bhd</li> <li>- JB Distripark Sdn Bhd</li> </ul>	<ul style="list-style-type: none"> <li>- 11:00AM</li> <li>- 2:30PM</li> <li>- 4:00PM</li> </ul>
<b>21<sup>st</sup> August 2024</b>	Wednesday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM
		Tenant's Office: <ul style="list-style-type: none"> <li>- Wilmar Tanks Terminals Sdn Bhd</li> <li>- Bousted Petroleum Marketing Sdn Bhd</li> <li>- Felda Johor Bulkiers Sdn Bhd</li> </ul>	<ul style="list-style-type: none"> <li>- 11:00AM</li> <li>- 2:30PM</li> <li>- 4:00PM</li> </ul>
<b>22<sup>nd</sup> August 2024</b>	Thursday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM
		Tenant's Office: <ul style="list-style-type: none"> <li>- Caltex Oils Malaysia Limited</li> <li>- BASF (Malaysia) Sdn Bhd</li> <li>- Tiong Nam Logistics Solutions Sdn Bhd</li> </ul>	<ul style="list-style-type: none"> <li>- 11:00AM</li> <li>- 2:30PM</li> <li>- 4:00PM</li> </ul>
<b>23<sup>rd</sup> August 2024</b>	Friday	Common Meeting Room (CMR L2.10), Wisma Kontena, Johor Port Berhad (JPB staff only)	10:00AM – 4:00PM
		Oasis Food Court, Johor Port Berhad	10:00AM – 4:00PM
		Lembaga Pelabuhan Johor	10:00AM – 4:00PM
		Tenant's Office: <ul style="list-style-type: none"> <li>- Polymerlatex Sdn Bhd</li> <li>- Petronas Dagangan Berhad</li> <li>- Sibelco Malaysia Sdn Bhd</li> </ul>	<ul style="list-style-type: none"> <li>- 11:00AM</li> <li>- 2:30PM</li> <li>- 4:00PM</li> </ul>

- Port users may also walk-in to the Pass Office for permit validation starting from 26<sup>th</sup> August 2024 onwards.
- Port users are advised to proceed with any Permit & Safety applications before 23<sup>rd</sup> August 2024 or after 29<sup>th</sup> August 2024. This is to ensure a smooth transition from the previous system to the new system.
- For further information or assistance, please contact the Pass Office at 07-2535888 ext. 523/582 or via email at [passoffice@johorport.com.my](mailto:passoffice@johorport.com.my).