

Ref No.: JPB/401/1/2 EC 41-26

Date: 27th August 2026

To: All Our Valued Customers and Port Users

Dear Sir/Madam,

INVITATION TO ATTEND REFRESHER END USER TRAINING (EUT) FOR NEW TERMINAL OPERATING SYSTEM (TOS)

Johor Port is continuing its digital transformation journey with our new Terminal Operating System (TOS) – PLUS, MOST, and CATOS. These systems are designed to enhance operational efficiency, accelerate processing times, and improve overall visibility for all port users.

To ensure continued proficiency and address any operational queries following the initial rollout, Johor Port will be conducting a **Refresher End-User Training (EUT) Program** for external users. These sessions are tailored to reinforce system functionalities, clarify operational workflows, and support users in navigating any key enhancements.

The refresher training sessions are scheduled as follows:

Day	Date	Time	Mode	TOS	Module
Tuesday	8 th Sept 2026	9:00 am – 1:00 pm	Online	CATOS	Shipping Agent Module
Wednesday	9 th Sept 2026	9:00 am – 5:00 pm			Forwarding Agent Module
Thursday	10 th Sept 2026	9:00 am – 1:00 pm			Haulage Module
Friday	11 th Sept 2026	9:00 am – 12:30 pm		MOST	Shipping Agent Module
Friday	11 th Sept 2026	3:00 pm – 5:00 pm			Forwarding Agent Module
Monday	14 th Sept 2026	9:00 am – 1:00 pm			Terminal Operator & Shipper Consignee Module

REGISTRATION

- Interested participants are required to register via:
 - Link: <https://forms.cloud.microsoft/r/H7bUr9Ciny>
 - Scanning the following QR code:

Refresher End User Training (EUT)
Registration for New Terminal
Operating System (TOS)



IMPORTANT REMINDERS

1. Please ensure that your **username and password are active and that you are able to log in to the new system** prior to the session.
2. Since these sessions focus heavily on practical exercises, we encourage participants to review the system guides beforehand via the Johor Port – Download Center (<https://www.johorport.com.my/resources-center/download-center>) .
3. Participants are invited to familiarize themselves with the platform ahead of time by logging into (<https://jpbtos.johorport.com.my/plus/>) using your current JPBI login credentials.

INQUIRY

For any inquiries, please contact:

- Tel: 07-253 5888 (Ext 617 / 319)
- Email: jpbnewtos@johorport.com.my

Thank you.

Yours faithfully,

JOHOR PORT BERHAD