

16 March 2020

To: All Shipping Agents

Dear Sirs/Madams,

JOHOR PORT BERHAD INCREASES PRECAUTIONARY MEASURES AGAINST COVID-19

The World Health Organization (WHO) declared the outbreak of Coronavirus (COVID-19) in many countries including Malaysia to be a Public Health Emergency of International Concern (PHEIC). Johor Port Berhad (Johor Port) is working round-the-clock to ensure that its business runs as usual and ships can continue to berth at Johor Port to carry out operations.

However, in order to help prevent the widespread transmission of COVID-19, Johor Port will extend the precautionary measures which require **all Shipping Agents to adhere to the following:**

1. Restriction on Shore Leave - encourage all ship crew to remain on board and not to disembark unless absolutely necessary/or in the event of an emergency for example to seek medical treatment. In the situation where ship crew is required to disembark/to take Shore Leave, Shipping Agents are required to do the following:
 - a. To inform Port Security & Safety Department (PSSD) of Johor Port at least 2 hours in advance. The PSSD of Johor Port will deploy a team to conduct body temperature check at the vessel gangway. Only healthy ship crew are allowed to go for shore leave. Unhealthy ship crew is required to remain on board the vessel and to do self-quarantine.
 - b. To provide transportation for ship crew to submit the relevant documents in person and obtain clearance for shore leave from the Immigration Department, which is located outside of the Port.
2. There are no restrictions for the berthing of vessels and operating on cargoes however it may take longer than usual for the loading/discharging operation due to the requirement for Health Department officials to board the vessel to check all ship crew.
3. Ensure no one on board has travelled to China, South Korea, Japan, Italy and Iran within 14 days before entering into Johor Port. COVID-19 Cluster Working Committee* meeting convened by the National Disaster Management Agency (NADMA) has imposed temporary restrictions to those coming from the said areas from entering into Malaysia. **COVID-19 Cluster Working Committee involves the Health Ministry, Home Affairs Ministry, Immigration Department, Foreign Affairs Ministry and related agencies*
4. Alert ship crew on the risk of COVID-19 and to protect themselves by ensuring:
 - a. Vessel is equipped with necessary protective supplies such as face masks and hand sanitizers.
 - b. Setting up watch by the gangway to take temperature of those who board the vessel and to take a record;
 - c. Wearing face masks when talking to persons other than seaman face to face.
 - d. Urge all ship crew on board to have their temperature taken twice a day.

Johor Port will extend all necessary assistance for your business. For any inquiries, please call Johor Port's Command Centre at 07-2511950 or Johor Port's PSSD Officer at 019-7293851

Thank You.

Johor Port Berhad